Welcome to Jet Aviation. With more than 50 global sites delivering premium service for all your aviation needs, let our skilled and passionate people keep you flying — in comfort and security.

Jet Aviation has spent over half a century building up its comprehensive business aviation service capabilities, expertise and global network of facilities to meet your needs, wherever you are or want to go.

This new edition of our global guide reflects the ongoing growth of our company. Jet Aviation acquired Hawker Pacific in 2018, a leading provider of integrated aviation solutions across Asia Pacific and the Middle East. In Europe, we added two new FBO locations in Amsterdam and Rotterdam and are currently investing in upgrades at a number of our US locations. The expansion of our global footprint and portfolio brings more options and value to our customers in these regions. Similarly, we continue to invest in infrastructure and new technologies that support the highest quality and safety standards for our customers.

In November 2018, we were very proud to open a new wide-body hangar in Basel that can accommodate up to two wide-body aircraft simultaneously. It is a tribute to our past — our long history of handling major VIP modifications and completions — built to meet growing and future demand.

We look forward to remaining your business aviation service provider of choice.

Robert E. Smith President
## Services Overview

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MRO, Completions & Refurbishment Global Network

- Basel
  - Maintenance
  - Refurbishment
  - Completions
- Vienna
  - Maintenance
- Moscow/Vnukovo
  - Line Maintenance
- Hong Kong
  - Maintenance
- Shanghai SHA
  - Maintenance
  - Refurbishment
- Manila
  - Maintenance
  - Refurbishment
- Singapore
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  - Refurbishment
- Sydney
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  - Refurbishment
- Kuala Lumpur
  - Maintenance
  - Refurbishment
- Cairns
  - Maintenance
  - Refurbishment
- Geneva
  - Maintenance
  - Refurbishment
- Dubai DWC
  - Line Maintenance
- Dubai DXB
  - Maintenance
- Basel
  - Maintenance
  - Refurbishment
  - Completions
Jet Aviation Basel was founded in 1967 and is a world-renowned maintenance center. With more than 50 years of experience, we provide the full range of maintenance services for most current models and the majority of out-of-production models of Airbus, Boeing, Bombardier, Dassault, Embraer and Gulfstream aircraft.

Whether your aircraft is due for a light check or heavy base maintenance, requires major alteration of the airframe or could use an upgrade in its cockpit or cabin (SatCom, IFE or cabin management systems), our technicians are committed to consistent service delivery that not only meets but exceeds your highest expectations.

We also have a long history of refurbishment, modifications and upgrades of aircraft cabins, which we perform while your aircraft is in Basel for maintenance. Our ability to meet all of your needs in-house helps improve your aircraft’s utilization by reducing its downtime. Should you require minor changes such as soft material modifications on existing interiors, new equipment, lighting changes or want to create an entirely new interior for your aircraft, our design, engineering and certification teams support and implement your plans.

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Customer Service
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AOG Hotline and Spare Parts Service 24/7
Tel +41 58 158 4848

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Since 1977, Jet Aviation Completions in Basel has been crafting beautifully tailored private aircraft interiors. With over 200 completions to its name, it is one of the most experienced centers in the world.

At the heart of this success are three key philosophies: the backing of 40 years of expertise; a combination of artisan craftsmanship with the latest technology; and transparent communication to simplify a complex process.

Today, Jet Aviation Completions in Basel is an approved Boeing and Airbus completions center, with in-house capabilities for completions on narrow- and wide-body aircraft including the Boeing 787, Airbus A380 and Airbus 350 XWB. The facility offers design, engineering, production, manufacturing, installation, testing and certification.

With seven hangars across our Basel site, we have the capacity to work simultaneously on several large completions projects, including those with specific complexities or security needs, and all key departments and trades are represented on site. This provides the flexibility and expertise required to complete a truly customized design, from start to finish, under one roof, and ensures that even the smallest detail is finished to the highest Jet Aviation standards.

The process begins with the Design Studio. This is the bridge between ideas and engineering, where a beautiful VIP concept begins to take shape and transforms into an airworthy interior. Our experienced teams of engineers, support staff and technicians then transform this vision into a final aviation certified product, in a process that pairs traditional handcrafted techniques with the latest innovative technologies.
Jet Aviation opened its maintenance and FBO operation at Dubai International Airport in 2005. Our highly skilled and dedicated maintenance technicians perform base and line maintenance as well as light scheduled maintenance for various aircraft types, including Airbus ACJ, Boeing BBJ, Dassault Falcon, Gulfstream, Hawker Beechcraft and Embraer Legacy.

We also provide on demand line maintenance services at Dubai World Central Airport, as well as AOG support at Abu Dhabi Al Bateen Executive Airport, Sharjah International Airport and the wider EMEA region. Jet Aviation Dubai service offerings include scheduled maintenance, defect rectifications, aircraft modifications and AOG support.

Jet Aviation Dubai
Maintenance Center
Dubai International Airport
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Tel +971 4 299 4464
Fax +971 4 299 4484
jdxb.planning@jetaviation.com
www.jetaviation.com/dubai/maintenance
AOG Hotline 24/7
Tel +41 58 158 4848
Tel +971 56 696 8285

Hours of operation
- Maintenance: Sunday - Thursday: 07:30 – 17:00 hours
- AOG: Monday – Sunday: 24 hours

Facilities
- Hangars: 1
- Hangar area: 4,200 sq m (45,208 sq ft)
- Workshops: 1,000 sq m (10,764 sq ft)

Services
- Base maintenance airframe and avionics
- Repair and overhaul
- Line maintenance DWC/DXB
- AOG Services
- Engineering, mechanical and avionics
- Avionics installations and retrofits
- Non-Destructive Testing (NDT)
- Interior refurbishing (limited to repairs)
- FBO Services

Airframes
Airbus ACJ
Boeing BBJ series
Bombardier Global 5000, Global 6000 and Global Express
Dassault Falcon 900, 900EX EASy, Falcon 2000,
Falcon 2000EX EASy, Falcon 7X / 8X
Embraer Legacy 135 / 145
Gulfstream G150, G200, GV / G300 / G400, GV-X / G350
/ G450, GV, GV-SP / G550 / G550, GV / GV50
Hawker Hawker 750 / 800 / 800XP / 850XP, 900XP

Engines / APUs
Allison AE 3007, BMW / Rolls-Royce BR 700, BMW / Rolls-Royce BR 710, BMW / Rolls-Royce BR 725, CFM 56,
Honeywell APU GTCP 36-100 series, Honeywell APU GTCP 36-150, Honeywell CFE 738, Honeywell TFE 731 series,
APU Honeywell GTCP-36 series, APU Honeywell RE 220,
IAE V2500, PWC 306 / 307 / 308, Rolls-Royce Tay

Avionics
B.F. Goodrich, Gables, Garmin, Honeywell, IDC/Kollsman,
JET, L-3 Communications, Rockwell Collins, SAFT, Satcom
direct, Securaplane, Smith, Teledyne

Approvals
EASA #145.0317, FAA #US3Y426Y, Bermuda CAA,
Cayman Islands CAA, India DGCA, Pakistan CAA,
Saudi Arabia GACA, U.A.E. GCAA

Airport Frequencies
IATA: DXB
ICAO: OMBD

<table>
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<th>Tower</th>
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<td>Ground</td>
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<td>FBO Freq</td>
<td>122.725</td>
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</table>
We have been providing comprehensive maintenance, repair, refurbishment and avionics support and award-winning FBO services to private and corporate operators at Jet Aviation Geneva since 1969. Our facilities at the Geneva International Airport provide quick and easy access to the city center, which is also near the French border. Based on customer feedback, we refurbished and expanded our FBO in 2013. To enhance customer comfort, improve our service delivery and accommodate growing demand, this was followed by an upgrade of our maintenance facility that was started in 2014 and will continue into 2018.

As a EASA #CH.145.0210 and FAA #CD5Y775M approved repair station, Jet Aviation is an authorized manufacturer warranty service center in base maintenance for the Boeing BBJ and for Gulfstream IV / V / 200 / 300 / 350 / 400 / 450 / 500 / 550 / 650 aircraft.

For owners and operators wishing to maintain, refurbish or upgrade their aircraft, our experienced team of professionals will provide a high level of service to ensure your goals are achieved.

Jet Aviation Geneva
Maintenance Center
P.O. Box 406
CH-1215 Geneva-Cointrin
Switzerland
Tel +41 58 158 1111
Fax +41 58 158 1115
jgva@jetaviation.com
www.jetaviation.com/geneva

AOG Hotline 24/7
Tel +41 58 158 4848
Tel +41 79 551 4201 (Geneva Duty team)

Hours of operation
- Monday – Friday: 07:30 – 19:30 hours
- AOG: Monday – Sunday: 24 hours

Facilities
- Hangars: 1
- Hangar area: 6,350 sq m (68,350 sq ft)
- Workshops: 250 sq m (2,690 sq ft)

Services & Shops
- Base maintenance airframe and avionics
- Repair and overhaul
- AOG Services
- Engineering, mechanical and avionics
- Avionics installation and retrofit
- Battery shop
- Wheel and tire shop
- Appearance and cleaning shop
- Cabin Refurbishment
- Paint touch-up
- Avionics installation, retrofit and upgrades
- FBO Services

Airframes
Boeing
BBJ 1 / 2
Bombardier
Global Express series
Gulfstream
IV / V / 200 / 300 / 350 / 400 / 450 / 550 / 650

Engines / APUs
APU Allied Signal RE 220, BMW/Rolls-Royce BR 700 / 725, APU Honeywell GTCP-36 series, APU Honeywell series, Pratt & Whitney PW 306, Rolls-Royce Spey & Tay and CFM56

Avionics

Approvals
EASA ACH.145.0210, FAA # CDSY775M, Aruba, Bermuda, Cayman, Cameroon, Mauritius, San Marino, Guernsey, Azerbaijan, Indian DGCA, Canada, Niger, Isle of Man and Morocco

Airport Frequencies
IATA: GVA
ICAO: LSGG

Tower 118.700
Ground 121.675
Approach 131.325
ATIS 125.725
Departure 121.300
SITA GVAPPP
FBO Freq 130.65

IATA: GVA
ICAO: LSGG
Jet Aviation Moscow Vnukovo was founded in 2010 and is specialized in line maintenance, defect rectification and AOG services for Bombardier, Embraer, Gulfstream, Falcon and Hawker aircraft operators. Located next to the Vnukovo 3 FBO building, we are a line maintenance, AOG and authorized warranty line service facility for the full line of Gulfstream and Embraer jets. We provide line maintenance, defect rectification and small scheduled maintenance checks up to 750FH for airframe and 1500FH APU. In agreement with the manufacturers, we also maintain inventories of critical spare parts for Gulfstream and Bombardier aircraft to ensure parts availability for the Russian market, particularly during AOG situations.

24/7 AOG services are performed at Moscow-Domodedovo, Moscow-Sheremetyevo and throughout the Russian region. Our cabin interior services include carpet replacement, minor repairs or replacement of aircraft and interior components, as well as leather surface rejuvenation and protective coating application.

Jet Aviation Moscow/Vnukovo
Russia- 119027 Moscow
Airport Vnukovo
House 3
Building 1
Office 229
Tel +7 495 436 6035
Tel +7 963 644 8969 (09:00 – 21:00 h)
Fax +7 495 436 6038
jvko@jetaviation.com
www.jetaviation.com/moscow

AOG Hotline 24/7
Tel +41 58 158 4848
Tel +7 963 644 8969

Hours of operation
- Overall: Monday – Sunday: 09:00 – 21:00 hours
- AOG: Monday – Sunday: 24 hours

Facilities
- Hangars: On request
- Hangar area: 1,500 sq m (16,146 sq ft)

Services
- Line maintenance
- AOG Services
- Pre-flight/post-flight inspections
- Cleaning

Airframes
Bombardier
- Challenger 300 / 350 / 604 / 650 / 650 / 850 series, Global 5000 / 5000VFD / 6000, Global Express
Embraer
- 135 / 145 Legacy
Falcon
- 900EX Easy
Gulfstream
- GV / G150 / G450 / G500 / G550 / G650
Hawker
- series

Approvals

Airport Frequencies
Tower 118.30
Ground 119.00
Approach 126.00
Departure 120.45

IATA: VKO
ICAO: UUWW
Jet Aviation Vienna began operating from its brand new 4,000 square meter hangar facility in 2014. As a Cessna Authorized Service Center, we provide scheduled and unscheduled maintenance as well as off-site AOG services to Cessna Citation aircraft.

We also support AOG and line maintenance for Learjet 40 / 45 / 60, Challenger 604 / 605 / 650, Global 5000 / 6000 and Global Express aircraft, as well as line and base maintenance for Bombardier Challenger 300 / 350, 604 / 605 / 650 aircraft. Additionally we are a Gulfstream Factory Authorized Service center performing line maintenance for the G550 aircraft.

### Hours of operation
- Monday – Friday: 07:15 – 16:15 hours
- (24 hours upon request)

### Facilities
- Hangars: 1
- Hangar area: 4,000 sq m (43,055 sq ft)
- Workshops: 2,000 sq m (21,528 sq ft)

### Services
- Base maintenance
- Line maintenance
- AOG support
- Repair and overhaul
- FBO Services

### Airframes
- Bombardier Challenger 300 / 350 / 604 / 605 / 650, Global Express, Global 5000 / Global 6000 / Learjet 40 / 45 / 60 series
- Cessna Citation I / II / CJ1 / CJ2 / CJ3 / CJ4, Cessna Citation bravo, Encore, Encore +, Cessna Citation XLS series, Cessna Citation Sovereign, Cessna Mustang series
- Gulfstream G550

### Engines/APUs
- Honeywell AS907, Honeywell TFE731, PWC PW615, Williams FJ44, PWC JT15, PWC JT150, PWC 500 series, PWC 300 series, Rolls-Royce BR710, RE100, RE220, GTCP36-150, GTCP36-220

### Avionics
- Honeywell/Bendix King
- Rockwell Collins
- Garmin International
- Universal Avionics

### Approvals
- EASA #AT.145.058
- Cayman Islands
- Ukraine
- FAA #4JYX766C
- Bermuda
- Guernsey

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**Airport Frequencies**

<table>
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<td>Tower</td>
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<td>FBO Freq</td>
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</table>

**IATA:** VIE  
**ICAO:** LOWW
Hawker Pacific Cairns has been supporting Beechcraft, Bombardier, Cessna and Fokker aircraft owners and operators with premium maintenance service for over 40 years.

Our highly skilled and dedicated maintenance technicians perform base and line maintenance for ATR, Beechcraft, Bombardier, Cessna and Fokker. To ensure we meet and exceed your needs wherever you fly, we have dedicated staff to respond to any AOG emergencies with various country maintenance approvals.

As part of the Hawker Pacific’s full service solution we specialize in the repair/overhaul, supply, design engineering, avionics upgrade and first of type installations for both fixed and rotary wing aircraft components and systems.

Hawker Pacific Cairns Maintenance Center
Hangar 149
Tom McDonald Drive
Cairns QLD 4870
Australia
Tel +61 7 4030 1800
mrocns@hawkerpacific.com

AOG Hotline 24/7
Tel +41 58 158 4848
Tel +61 7 4030 1800

Hours of operation
- Monday – Sunday: 07:00 -17:00
- AOG: Monday – Sunday: 24 hours

Facilities
- Hangars: 1
- Hangar area: 4,000 sq m (43,055 sq ft)

Services
- Airframe line & base maintenance
- MRO, modifications, upgrades
- Design engineering
- Paint shop
- Avionics retrofits, modifications, upgrades
- Engine line maintenance
- Battery service and storage
- Cabin interior recompletions
- NDT services (MPI, LPI, Eddy Current, Ultrasonic)
- Component services
- OEM warranty and service claims (Airframe, Avionics, Engine)
- Design engineering
- AOG support
- Fleet services
- FBO and ground handling (Cairns Airport)

Airport Frequencies  
IATA: CNS  
ICAO: YBCS
Tower 124.9
Ground 121.7
FBO Freq 135.95

Airframes
- ATR 500 / 600 series
- Beechcraft B200 / 300 series, 200 / 300 series, 1900 series
- Bombardier Dash 8 / Q series, DHC-8-100 / 200 / 300, DHC-8-400, GL-45 series, 60 series
- Cessna All piston and turboprop aircraft, C208 / C500 / 560 series, 560XL / XLS, 500 / 510 / 525 / 550 / 5550 / 560 / 560XL
- Fokker 70 / 100

Engines/APUs
- Pratt & Whitney

Avionics
- ACR / Artex, ACSS, Garmin, Honeywell, Mid-Continent, Rockwell Collins, Trig, Universal Avionics, BendixKing and Mid-Continent

Approvals
- Australia CASA, Philippines CAAP, European Union EASA, Thailand CAAT, Indonesia DGCA, United States FAA, Papua New Guinea CASA
Jet Aviation Hong Kong has been supporting Bombardier, Gulfstream and Falcon aircraft owners and operators with premium maintenance services since 2001.

Our highly trained maintenance specialists and engineers stem from around the world to ensure your business aviation needs can be met while traveling in the region.

We offer base maintenance and provide AOG support, as well as scheduled and unscheduled line maintenance, airframe and minor engine repairs, avionics modifications, inspections and defect rectifications.

Jet Aviation Hong Kong is a Gulfstream Factory Authorized Warranty Service Center for G450, G500 G550, G650 aircraft and a Dassault Falcon Authorized Warranty Line Service Center for Falcon 900EX and 7X / 8X series. Bombardier BD700 and GL604-605 series aircraft are supported under our regulatory Part 145 approvals.

Jet Aviation Hong Kong
Unit 2/3 Hangar 3
HKBAC, 12 South Perimeter Road
Chek Lap Kok
Hong Kong SAR
Tel +852 2215 0995
Fax +852 2215 3733
planning@jetaviation.com
www.jetaviation.com/hongkong

AOG Hotline 24/7
Tel +41 58 158 4848
Tel +852 9107 4268

Hours of operation
- Maintenance: Monday – Sunday: 08:30 – 20:00 hours
- AOG: Monday – Sunday: 24 hours

Facilities
- Hangars: Access only to BAC and CASL
- Hangar area: 9,200 sq m (99,027 sq ft)
- Workshops: 315 sq m (3,239 sq ft)

Services
- Base maintenance
- Line maintenance
- Repair
- AOG Services
- Pre-flight/post-flight inspections
- Aircraft cleaning and bright work
- Interior minor repair/touch up

Airframes
Bombardier Challenger 604 / 605 series, Global Express, Global 5000, Global 6000
Dassault Falcon 900EX and 7X / 8X
Gulfstream G450 / G500 / G550 / G650 series

Engines / APUs
RRR BR 710 and BR725, General Electric CF34-3B, TFE731, Honeywell RE 220, Honeywell Garrett GTCP series, Pratt & Whitney PW 307 / 308, Rolls-Royce Tay

Approvals
EASA #145.0534, FAA #6JAY388B, Bermuda CAA #BDA / AMO / 400, Cayman Islands CAA #019-CAY-AMO-2009, Hong Kong CAD (incl. JMM Macau for China registered aircraft) HK #41 / 143 / 908, Isle of Man IOMAR #AMO/003, Canada TCCA #916-01, Aruba, San Marino

Airport Frequencies
IATA: HKG
ICAO: VHHH
Tower 118.40
Ground 122.50
Approach 119.10
Departure 123.80
Hawker Pacific Malaysia relocated to its new 2,664 sq m facility in 2015. We offer maintenance, repair and overhaul services, retrofits, modification and upgrade services, aircraft interior reconfigurations, avionics retrofits and fleet services support. Hawker Pacific Malaysia is the main support base for the Royal Malaysian Police fleet via a through-life support contract, and supports the Royal Malaysian Air Force through King Air B200T material supply, MRO, rework, rectification, component and accessories testing, technical support and publications.

We are also a Dassault Authorized Service Center for AOG and line maintenance for the Falcon 7X, 8X, 2000 series and 900 series of aircraft.

**Hawker Pacific Kuala Lumpur**
Hangar A
Jalan Royal U3/36
Bukit Jelutong Industrial Park
40150 Shah Alam, Selangor
Malaysia
Tel +60 3 7848 1188
hpm.sales@hawkerpacific.com

**AOG Hotline 24/7**
Tel +41 58 158 4848
Tel +61 2 9708 8780

**Hours of operation**
- Monday – Friday: 07:00 -16:00
- AOG: Monday – Sunday: 24 hours

**Facilities**
- Hangars: 1
- Hangar area: 2,664 sq m (28,675 sq ft)

**Services**
- Airframe line and base maintenance
- Avionics retrofits, modifications, upgrades
- Cabin interior recompletions
- AOG support
- Fleet services

**Airframes**
Beechcraft King Air 200 series, King Air 300 series
Baron, Bonanza
Dassault Falcon 7X, 8X, 2000 series, 900 series

**Approvals**
Malaysia CAAM, United States FAA

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**Airport Frequencies**

<table>
<thead>
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<th>Service</th>
<th>Frequency</th>
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<td>Tower</td>
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<td>Departure</td>
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**ICAO:** WMGA

**IATA:** SZB
Hawker Pacific started operations in Manila in 2001, and has since become the go-to facility for maintenance for a large range of Beechcraft, Cessna and Bell Helicopters operators based within the region.

The facility is also well experienced in assembly of Bell Helicopters and provides support for a wide range of general and business aviation aircraft engines. Hawker Pacific in Manila is also a Rockwell Collins Authorized Service Center.

**Hawker Pacific Manila**

**Hawker Pacific Hangar**
Domestic Airport Compound
General Aviation Area
Pasay City
Metro Manila 1301
Philippines
Tel +63 2 854 1335
ross.schirmer@hawkerpacific.com

**AOG Hotline 24/7**
Tel +41 58 158 4848
Tel +61 2 9708 8780

**Hours of operation**
- Monday – Friday: 08:00 – 17:00

**Facilities**
- Hangars: 2
  - Rotary hangar: 1,106 sq m (11,910 sq ft)
  - Fixed wing hangar: 2,195 sq m (23,636 sq ft)

**Services**
- Airframe line and base maintenance
- Avionics retrofits, modifications, upgrades
- Cabin interior recompletions
- AOG support
- Fleet services

**Airframes**
- Beechcraft: 36, 58, 90, 200, 300, 350 series
  HS-125, 700, 800 / 800XP, 850XP series
- Bell: 205, 206 A / B, 206L, 407, 427, 429, 430 series
- Cessna: 172, 182, 206, 208, 560XL/XLS series

**Engines/APUs**
- Pratt & Whitney Canada PT6A, PT6T-3, 207D series,
  Rolls-Royce 250-C20, 250-C30, 250-C40, 250-C47 series,
  Teledyne Continental IO-520, IO-550, TSIO-520 series,
  Textron / Lycoming O-320, O-360, O-540, IO-360, IO-540,
  TIO-540 series

**Avionics**
- Rockwell Collins

**Approvals**
- Philippines CAAP

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**Airport Frequencies**

**IATA:** MNL
**ICAO:** RPLL

- **Tower:** 118.1
- **Ground:** 121.8
- **ATIS:** 126.4
- **Departure:** 129.1

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**Global Network & Capabilities Guide**

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**MRO**

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**Overview**

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**Engines/APUs**

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**Avionics**

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**Approvals**

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Hawker Pacific Shanghai has been in operation since 2010 and has been providing line and base maintenance to Beechcraft, Bombardier, Cessna, Dassault, Hawker and Gulfstream aircraft operators. The facility houses the only battery service and storage center for business aviation in China (Concorde, SAFT, Lucas, Securaplane, DIEHL Aerospace). The facility also plays host to the Asian Business Aviation Conference and Exhibition (ABACE) annually since 2010. In 2018, the facility became a Gulfstream Authorized Warranty Service Center.

Shanghai Hawker Pacific Maintenance Center
No. 99 Yingbin Road
#7 Hongqiao International Airport
Shanghai, China
Tel: +86 21 2234 1736
fbo@fboshanghai.com
AOG Hotline 24/7
Tel: +41 58 158 4848
Tel: +86 159 0099 1172
aog.service@fboshanghai.com

Shanghai SHA | China

**Hours of operation**
- Monday – Friday: 08:00 – 17:00 hours
- AOG: Monday – Sunday: 24 hours

**Facilities**
- Hangars: 2
- Hangar area: 8,500 sq m (91,493 sq ft)

**Services**
- Airframe line & base maintenance
- MRO, modifications, upgrades
- Avionics retrofits, modifications, upgrades
- Engine line maintenance
- Battery service and storage
- Cabin interior re completions
- OEM warranty and service claims (Airframe, Avionics, Engine)
- AOG support
- Fleet services
- FBO and ground handling (Pudong Airport & Hongqiao Airport)

**Airframes**
- Bombardier: Global Express XRS, 5000, 6000, CL 604, CL 605, BD-700
- Dassault: Falcon 8X, 7X, 2000 series, 900 series, 2000DX / LX / LXS / EX EASY, 900DX / DX / EX EASY
- Gulfstream: GV-X (G-450), G-SP (G-550), G-650

**Engines/APUs**
- Pratt & Whitney PW307A and PW308C, Honeywell TFE731 and APUs

**Avionics**
- Honeywell, Rockwell Collins

**Approvals**
- Bermuda CAA, Cayman Islands CAA, China CAAC, Hong Kong CAD, Macau AACM, Isle of Man, United States FAA

**Battery Capability**
- IATA: SHA
- ICAO: ZSSS
- Tower East: 118.1
- Tower West: 118.65
- Ground East: 121.6
- Ground West: 121.65
- ATIS: 132.25
- Departure: 121.75

Airport Frequencies

**Overview**

**Hangars:** 2
**Hangar area:** 8,500 sq m (91,493 sq ft)

**Services**
- Airframe line & base maintenance
- MRO, modifications, upgrades
- Avionics retrofits, modifications, upgrades
- Engine line maintenance
- Battery service and storage
- Cabin interior re completions
- OEM warranty and service claims (Airframe, Avionics, Engine)
- AOG support
- Fleet services
- FBO and ground handling (Pudong Airport & Hongqiao Airport)

**Airframes**
- Bombardier: Global Express XRS, 5000, 6000, CL 604, CL 605, BD-700
- Dassault: Falcon 8X, 7X, 2000 series, 900 series, 2000DX / LX / LXS / EX EASY, 900DX / DX / EX EASY
- Gulfstream: GV-X (G-450), G-SP (G-550), G-650

**Engines/APUs**
- Pratt & Whitney PW307A and PW308C, Honeywell TFE731 and APUs

**Avionics**
- Honeywell, Rockwell Collins

**Approvals**
- Bermuda CAA, Cayman Islands CAA, China CAAC, Hong Kong CAD, Macau AACM, Isle of Man, United States FAA

**Battery Capability**
- IATA: SHA
- ICAO: ZSSS
- Tower East: 118.1
- Tower West: 118.65
- Ground East: 121.6
- Ground West: 121.65
- ATIS: 132.25
- Departure: 121.75

Airport Frequencies
Whether you own or operate an Airbus, Boeing, Bombardier, Dassault, Embraer or Gulfstream business jet, your aircraft is in the best hands with our experienced technicians and engineers at Jet Aviation Singapore. Operating since 1996, we are a Factory Authorized Service Center and Warranty Repair Facility for Boeing Business Jets, Dassault, Embraer and Gulfstream aircraft.

To ensure we can meet your needs wherever you fly, we have dedicated staff to handle your AOG emergencies and hold maintenance approvals for various countries. Count on our professional staff for maintenance, repair and overhaul, retrofits, modification and upgrade services, aircraft sales, spares distribution, a dedicated paint shop as well as FBO and aircraft handling services.

Jet Aviation Singapore Maintenance Center
1071 West Camp Road
Seletar Airport
SG-Singapore 797799
Singapore
Tel +65 6335 7335
Fax +65 6481 1480
jsin@jetaviation.com
www.jetaviation.com/singapore

AOG Hotline 24/7
Tel +41 58 158 4848
Tel +65 9030 9663

MRO & Refurbishment

Singapore

Overview

Hours of operation
Monday – Sunday: 08:00 – 17:30 hours
AOG: Monday – Sunday: 24 hours

Facilities
- Number of hangars: 6
- Hangar area: 17,915 sq m (192,835 sq ft)
- Workshop areas: 2150 sq m (23,142 sq ft)

Services
- Airframe Line & base maintenance
  MRO, modifications, upgrades
  Paint shop
- Avionics Installations, retrofits, modifications, upgrades
- Engine Line maintenance
- Battery Service
- Cabin Interior refurbishment
- OEM warranty & service claims (airframe, avionics, engine)
- AOG support
- Aircraft management
- FBO services

Airframes
- Airbus ACJ 318 / 319 / 320 / 321 series
- Beechcraft Hawker 750 / 800 / 850 / 900 / 4000 series, Hawker 4000XP / Beechjet series, Premier 1 / 1A series, King Air 90 / 200 / 250 / 300 / 350 series, Baron / Bonanza series
- Boeing BBJ / B737 series
- Bombardier Challenger 300 / 600 / 601 / 604 / 605 / 650 / 850 series, Global Express series, Learjet 31 / 35 / 36 / 45 / 60 series
- Cessna 560 series
- Daher-Socata TB 9, TB 200, TBM 700 / 850
- Dassault Falcon 50 / 900 / 2000 series, TX, 8X

Engines/APUs
- Allied Signal RE220, APUs
- Continental IO-550, O-300
- General Electric CF-34, CFM 56, CRE-738 engines
- Honeywell AE3007, GTCP-36 series, TFE-731 series, TPE-331, CFE-738, APUs
- IAE V2500
- Lycoming TIO-540
- Pratt & Whitney PW305, PW306, PW307 series, PW308C
- Pratt & Whitney Canada PT6 / A, JT15D, PW535, PW617
- Rolls-Royce AE3007A, BR 700, BR 720, Spey, Tay
- Williams International FJ44

Avionics

Approvals
- EASA #145.0461, FAA #8NY6453N, Australia CASA, Bermuda CAA, Cayman Islands CAA, China CAAC, Guernsey (DCA), Hong Kong CAAC, India DGCA, Indonesia DGCA, Korea MOLIT, Macau ACM, Malaysia CAA, Philippines CAAP, Singapore CAAS, Thailand CAAT, Taiwan ROC CAA, Vietnam CAA

Airport Frequencies

Tower 118.45
Ground 121.60
Approach 120.30
ATIS 128.60
Departure 118.45
SITA XSPHHPP
FBO Freq 131.025

IATA: XSP
ICAO: WSSL
Whether you own or operate a Beechcraft, Cessna, Dassault Falcon Jet, Diamond, Hawker or a Bell Helicopter your aircraft is in the trusted hands of experienced technicians and engineers at Hawker Pacific Sydney.

Specialists in heavy maintenance facility for Dassault Falcon Jet aircrafts, we also provide expert maintenance, modification and support services for a broad range of regional, business and general aviation fixed wing aircraft and helicopters.

**Hawker Pacific Sydney**

**Maintenance Center**

Hanger 275 Rearwin Place

Bankstown Airport NSW 2200

Sydney

Australia

Tel: +61 2 9708 8558

Fax: +61 2 9708 8795

mrobkn@hawkerpacific.com

**AOG Hotline 24/7**

Tel: +41 58 158 4848

Tel: +61 2 9708 8780

**Hours of operation**

- Maintenance: Monday – Friday: 08:00 – 16:00 hours
- AOG: Monday – Sunday: 24 hours

**Facilities**

- Hangars: 3
- Hangar area: 5,971 sq m (64,271 sq ft)

**Services**

- Airframe line & base maintenance
- MRO, modifications, upgrades
- Avionics retrofits, modifications, upgrades
- Engine line maintenance
- Battery service and storage
- Cabin interior recompletions
- NDT services (MPI, LPI, Eddy Current, Ultrasonic)
- OEM warranty and service claims (Airframe, Avionics, Engine)
- AOG support
- Fleet services

**Airframes**

Beechcraft

Bell Helicopters

Cessna

Dassault Falcon Jet

Diamond

**Engines/APUs**

Honeywell - TFE-731, CFE-738, APUs, Pratt & Whitney Canada PT6A, PW308C and others

**Avionics**

ACR / Artex, ACSS, Garmin, Honeywell, Mid-Continent, Rockwell Collins, Trig, Universal Avionics, BendixKing

**Approvals**

Australia CASA, European Union EASA, Indonesia DGCA, Papua New Guinea CASA, Thailand CAAT, United States FAA

**Airport Frequencies**

- Tower: 132.8
- Ground: 119.9
- ATIS: 120.9

**IATA: BWU**

**ICAO: YSBK**
## Authorized Service Centers

<table>
<thead>
<tr>
<th>Locations</th>
<th>Authorized Service Centers</th>
</tr>
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<tbody>
<tr>
<td>Asia Pacific</td>
<td>Airbus ACJ, Bell Helicopters, Boeing / Boeing BBJ, Bombardier</td>
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<tr>
<td></td>
<td>G600, 6000, 5000, CL604, CL605, Cessna Citation</td>
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## Maintenance Approvals

<table>
<thead>
<tr>
<th>Locations</th>
<th>Maintenance Approvals</th>
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<tbody>
<tr>
<td>Asia Pacific</td>
<td>Aruba, Australia, Azerbaijan, Bahrain, Bermuda, Brazil,</td>
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<td>Burundi, Cambodia, Canada, Cayman Islands, China, Djibouti,</td>
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<tr>
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<td>EASA, Egypt, Equatorial Guinea, Georgia, Guernsey, Hong</td>
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<td>Kong, India, Indonesia, Isle of Man, Kazakhstan, Korea,</td>
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<td>Kuwait, Libya, Malaysia, Mauritius, Moldova, Morocco,</td>
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<td>Namibia, Niger, Nigeria, Oman, Pakistan, Philippines, Qatar,</td>
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<td>Russian Federation, San Marino, Saudi Arabia, Singapore,</td>
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<td>South Africa, Taiwan, Thailand, Turkey, Ukraine, United</td>
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### Maintenance Airframes

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<th>Locations</th>
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<td>Bell Helicopters</td>
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<td>Boeing 737 series</td>
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<td>Cessna Citation series</td>
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<td>Dassault Falcon series</td>
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### Maintenance Powerplants

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<td>Teledyne Continental IO-520, IO-550, TSIO-520 series</td>
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<td>Textron / Lycoming 0-320, 0-360, 0-540, IO-360, IO-540, TIO-540 series</td>
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<td>Williams International FJ44</td>
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### Locations

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### Avionics/Components

- ACCC
- ACSS
- ACS
- Aeronetics
- Alto
- ARINC
- Astronics
- Avteck
- B.F. Goodrich
- CMC Solution
- Cobham/Artex
- Concorde
- EMS-Solution
- EMTEQ
- FlightVision
- Gables
- Garmin
- General Electric
- Gill
- Gogo Business Aviation
- Hawker
- Honeywell
- ICG
- IDC / Kollsman
- JET

### Avionics/Components

- Kannad
- L-3 Communications
- Learjet
- Litton System
- Lufthansa
- Marathon
- Max-Viz
- Miltope
- Pratt & Whitney
- Rockwell Collins
- SAFI
- Satcom Direct
- Securaplane
- Sennheiser
- Smith
- Teledyne
- Thales/Adxilec
- Thrane & Thrane
- TiA
- Trimble
- TrueNorth
- Universal Avionics Systems
- Varta
Jet Aviation Boston/Bedford
380 Hanscom Drive
Bedford, MA 01730
USA
Tel +1 781 274 0030
Tel +1 800 538 0233
Fax +1 781 274 6573
bedfbo@jetaviation.com
www.jetaviation.com/bedford

Opened 1984

Jet Aviation Dallas
7363 Herb Kelleher Way
Love Field Airport
Dallas, TX 75235
USA
Tel +1 214 350 8523
Tel +1 800 966 2378
Fax +1 214 350 5188
dalfbo@jetaviation.com
www.jetaviation.com/dallas

Opened 1999

Airline Frequencies
IATA: BED
ICAO: KBED
Tower 118.50
Ground 121.70
Approach 124.40
ATIS 124.60
Departure 124.40

Airport Frequencies
IATA: DAL
ICAO: KDAL
Tower 123.70
Ground 121.75
Approach 126.05
ATIS 126.05
Departure 126.05

Hours of operation
- Monday – Friday: 06:00 – 23:00 hours
- Hours on call: 23:00 – 06:00 hours

Facilities
- Passenger and crew lounges
- Snooze room
- Flight planning room and weather (WSI, etc.) terminals
- Executive conference rooms
- 24-hour security: Fully TSA Compliant
- Guarded entries to ramp
- Three heated hangars 7,800 sq m (84,000 sq ft)
- ISO 14001 / OHSAS 18001 certified

Services
- Domestic and international handling
- Aircraft exterior and interior cleaning
- Aircraft refueling – Jet A (volume discount programs) / Avgas 100LL

Jet Aviation Boston/Bedford
380 Hanscom Drive
Bedford, MA 01730
USA
Tel +1 781 274 0030
Tel +1 800 538 0233
Fax +1 781 274 6573
bedfbo@jetaviation.com
www.jetaviation.com/bedford

Opened 1984

Jet Aviation Dallas
7363 Herb Kelleher Way
Love Field Airport
Dallas, TX 75235
USA
Tel +1 214 350 8523
Tel +1 800 966 2378
Fax +1 214 350 5188
dalfbo@jetaviation.com
www.jetaviation.com/dallas

Opened 1999

Passenger and Crew Services
- Passenger and crew transportation, crew cars
- U.S. customs available
- AutoSpa on-site for customer’s vehicle cleaning and storage
- Hotel coordination service
- Rental Car coordination
- Catering coordination

Credit
AVCARD, VISA, MasterCard, American Express, Multi Service Card, Colt/World Fuel, UVair, Jet EX, Everest, AEG Fuels

- Nightly hangarage
- Complete line service
- De-icing (Types I and IV)
- AOG support services available upon request

Passenger and Crew Services
- Passenger and crew transportation, crew cars
- U.S. customs available
- Hotel coordination service
- Go Rentals on premises; Hertz, Enterprise, Avis available with prior arrangement
- Catering coordination
- Newspapers

Credit
Phillips 66 Aviation Corporate Card, AVCARD, UVair, Air Routing, Colt, Multi Service Card, MasterCard, Visa, American Express, AEG Fuels, Government AIR Card

- Domestic and international handling
- Aircraft exterior and interior cleaning
- Aircraft refueling – Jet A-1 / Avgas 100LL
- Nightly hangarage
- Complete line service
Jet Aviation Houston
8620 W. Monroe Road
William P. Hobby Airport
Houston, TX 77061
USA
Tel +1 713 358 9100
Fax +1 713 358 9090
houfbo@jetaviation.com
www.jetaviation.com/houston
Opened 2012

Jet Aviation Los Angeles/Van Nuys
16644 Roscoe Boulevard
Van Nuys, CA 91406
USA
Tel +1 818 722 5103
Fax +1 818 722 5274
vnyfbo@jetaviation.com
www.jetaviation.com/vannuys
Opened 2016

Jet Aviation Houston
IATA: HOU
ICAO: KHOU

Jet Aviation Los Angeles/Van Nuys
IATA: VNY
ICAO: KVNY

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Drive-through canopy: 929 sq m (10,000 sq ft)
- Clear access ramp: 18,581 sq m (200,000 sq ft)
- Clear-span hangar: 7,897 sq m (85,000 sq ft)
- Fitness center
- Wi-Fi
- Large conference room
- Snooze room
- Flight planning room
- WSI pilot weather service
- Crew cars
- Private pilot rooms
- Executive lounge
- ISO 14001 / OHSAS 18001 certified

Services
- Domestic and international handling
- Complete line service
- Aircraft exterior and interior cleaning
- Aircraft refueling - Jet A (volume discount programs)
- Nightly hangar

Passenger and Crew Services
- Rental cars on premises
- Hotel coordination service
- Catering coordination

Credit
Phillips 66 Aviation Corporate Card, UVair, Colt, World Fuel, Rockwell Collins, AEG, AVCARD, Multi Service, American Express, MasterCard

Airport Frequencies
Tower 119.30
Ground 121.70
Approach 120.10
ATIS 127.55
Departure 134.20 / 124.6
FBO Freq 131.400
Clearance Del. 126.6

Jet Aviation Los Angeles/Van Nuys
IATA: HOU
ICAO: KHOU

Jet Aviation Houston
8620 W. Monroe Road
William P. Hobby Airport
Houston, TX 77061
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Tel +1 713 358 9100
Fax +1 713 358 9090
houfbo@jetaviation.com
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Phillips 66 Aviation Corporate Card, UVair, Colt, World Fuel, Rockwell Collins, AEG, AVCARD, Multi Service, American Express, MasterCard

Airport Frequencies
Tower 118.70
Ground 121.75
Approach 120.05
ATIS 124.20
Departure 131.975

Jet Aviation Los Angeles/Van Nuys
IATA: HOU
ICAO: KHOU

Jet Aviation Houston
8620 W. Monroe Road
William P. Hobby Airport
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USA
Tel +1 713 358 9100
Fax +1 713 358 9090
houfbo@jetaviation.com
www.jetaviation.com/houston
Opened 2012

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Fax +1 818 722 5274
vnyfbo@jetaviation.com
www.jetaviation.com/vannuys
Opened 2016

Jet Aviation Houston
IATA: HOU
ICAO: KHOU

Jet Aviation Los Angeles/Van Nuys
IATA: VNY
ICAO: KVNY

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- Monday – Sunday: 24 hours

Facilities
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Ground 121.75
Approach 120.05
ATIS 124.20
Departure 131.975

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ICAO: KHOU

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- Private pilot rooms
- Executive lounge
- ISO 14001 / OHSAS 18001 certified

Services
- Domestic and international handling
- Complete line service
- Aircraft exterior and interior cleaning
- Aircraft refueling - Jet A (volume discount programs)
- Nightly hangar

Passenger and Crew Services
- Rental cars on premises
- Hotel coordination service
- Catering coordination

Credit
Phillips 66 Aviation Corporate Card, UVair, Colt, World Fuel, Rockwell Collins, AEG, AVCARD, Multi Service, American Express, MasterCard
**Nassau | Bahamas**

**Jet Aviation Nassau**  
Lynden Pindling International Airport  
Nassau, Bahamas  
P.O. Box N-8174  
Tel +1 242 377 3355  
Fax +1 242 377 3470  
jnas@jetaviationnassau.com  
www.jetaviation.com/nassau  
Opened 2015

**Airport Frequencies**  
IATA: NAS  
ICAO: MYNN

**Hours of operation**  
- Monday – Sunday: 24 hours

**Facilities**  
- Executive lounge and conference room  
- Crew lounge with snooze room and private showers  
- Secured and lighted ramp  
- Accommodates wide-body jet airliner (Boeing 747)  
- Ramp space 27,870 sq m (300,000 sq ft)  
- Hangar area 1,858 sq m (20,000 sq ft)  
- Weather and flight planning facilities  
- Wireless Internet

**Services**  
- Domestic and international handling  
- Aircraft refueling, cleaning and detailing  
- On-site mechanic  
- Quick turnaround  
- Aircraft and business jet charter  
- Hangar and office space

**Passenger and Crew Services**  
- Executive and crew transportation  
- Experienced in handling diplomatic security  
- Hotel coordination service  
- Immigration and customs on premises  
- Limousine service and rental cars available on-site  
- Aerial tours/sightseeing  
- Concierge services  
- Catering coordination  
- Maintenance coordination

**Credit**  
American Express, MasterCard, VISA, AVCARD, Multi Service Card, UVair, World Fuel Services, Avfuel, Air Routing, Colt, Triton Global Petroleum, UAS, Fuel First, J&D Fuel, JETEX, AML Global, Access Fuel

---

**Palm Beach | USA**

**Jet Aviation Palm Beach**  
1515 Perimeter Road  
Palm Beach International Airport  
West Palm Beach, FL 33406  
USA  
Tel +1 561 233 7200  
Fax +1 561 233 7240  
pbifbo@jetaviation.com  
www.jetaviation.com/palmbeach  
Opened 1985

**Airport Frequencies**  
IATA: PBI  
ICAO: KPBI

**Hours of operation**  
- Monday – Sunday: 24 hours

**Facilities**  
- Passenger lounges  
- Executive conference rooms, business center  
- Crew lounges with TV, showers, pilot snooze lounge, crew cars, snacks  
- State-of-the-art massage chairs  
- Zero gravity chairs in pilot snooze rooms  
- Flight planning room and weather (WSI, etc.) terminals  
- 24-hour security: Fully TSA compliant  
- Gated entries to airport and ramp  
- Five hangars totaling 14,881 sq m (160,176 sq ft)  
- Wireless Internet  
- ISO 14001/OHSAS 18001 certified

**Services**  
- Domestic and international handling  
- Aircraft exterior and interior cleaning  
- Coordination of aircraft refueling – Jet A-1 / Avgas 100LL  
- Nightly hangarage  
- Aircraft maintenance support by Gulfstream  
- DCA Access approved facility  
- Ramp access for passenger vehicles

**Passenger and Crew Services**  
- Passenger lounges  
- Executive conference rooms, business center  
- Crew lounges with TV, showers, pilot snooze lounge, crew cars, snacks  
- State-of-the-art massage chairs  
- Zero gravity chairs in pilot snooze rooms  
- Flight planning room and weather (WSI, etc.) terminals  
- 24-hour security: Fully TSA compliant  
- Gated entries to airport and ramp  
- Five hangars totaling 14,881 sq m (160,176 sq ft)  
- Wireless Internet  
- ISO 14001/OHSAS 18001 certified

**Credit**  
Phillips 66 Aviation Corporate Card, AVCARD, UVair, World Fuel, Air Routing, Colt, Multi Service Card, MasterCard, VISA, American Express
### St. Louis  |  USA

**Jet Aviation St. Louis**
6200 Archview Drive  
Main Terminal  
Cahokia, IL 62206  
USA  
Tel +1 618 646 8263  
Fax +1 618 646 8881  
cpsfbo@jetaviation.com  
www.jetaviation.com/stlouis/fbo

**Hours of operation**
- Monday – Sunday: 24 hours

**Facilities**
- Conference room
- Passenger and crew lounges
- Flight planning room and weather service (WSI, etc.) terminals

**Services**
- Domestic and international handling
- Aircraft exterior and interior cleaning
- Aircraft refueling – Jet A-1 / Avgas 100LL
- Complete line service
- De-icing (Types I and IV)
- Contract maintenance available on call
- Military fuel contract
- Large aircraft capabilities up to a Boeing 757/300

**Airport Frequencies**
- **Tower**: 119.925
- **Ground**: 121.80
- **Approach**: 123.70
- **ATIS**: 121.45
- **Departure**: 123.70

**IATA**: CPS  
**ICAO**: KCPS

**Passenger and Crew Services**
- Passenger and crew transportation; crew cars
- Hotel coordination service
- Rental cars on site
- Catering coordination

**Credit**
Phillips 66 Aviation Corporate Card, AVCARD, Discover, Multi Service Card, UVair, American Express, World Fuel, Avfuel, MasterCard, VISA, Government AIR Card

### San Juan  |  Puerto Rico

**Jet Aviation San Juan**
Central Sector, 226 E Ramp  
Luis Muñoz Marin International Airport  
Carolina, Puerto Rico, 00983  
Tel +1 787 791 7005  
Fax +1 787 791 7095  
sjufbo@jetaviation.com  
www.jetaviation.com/sanjuan

**Hours of operation**
- Monday – Sunday: 05:00 to 24-00 hours
- Hours on Call: Monday – Sunday: 24:00 - 05:00 787-399-3260  
- 24-hour Email: jsju@jetaviation.com

**Airport Frequencies**
- **Jet Aviation**  
  **San Juan**: 129.70
  **Tower**: 132.05
  **Ground**: 121.90
  **ATIS**: 125.80
  **Approach/Departure**: 119.4 (West & SW)  
    120.9 (North & East)  
    269.2 (West & SW)  
    290.2 (North & East)

**IATA**: SJU  
**ICAO**: TJSJ

**Opened 1991**

**Passenger and Crew Services**
- U.S. General Aviation Facility (GAF)
- U.S. Customs terminal on site; customs, immigration and agriculture clearance
- Passenger and crew transportation
- Aircraft and helicopter charter support service upon request
- Hotel coordination service
- Concierge services
- Rental cars on premises; limousine car service available
- Gourmet Catering
- Domestic and international newspapers
- Multilingual staff

**Credit**
Colt, World Fuel, AVCARD, VISA, MasterCard, American Express, UVair, Multi Service Card, Rockwell Collins, DoD Card, Avfuel, Everest, Jeter, Mercury, AEG Fuels, Universal Weather

**Opened 1971**

**Passenger and Crew Services**
- Passenger and crew transportation; crew cars
- Hotel coordination service
- Rental cars on site
- Catering coordination

**Credit**
Phillips 66 Aviation Corporate Card, AVCARD, Discover, Multi Service Card, UVair, American Express, World Fuel, Avfuel, MasterCard, VISA, Government AIR Card
Jet Aviation Teterboro
112 Charles A. Lindbergh Drive
Teterboro Airport
Teterboro, NJ 07608
USA
Tel +1 201 462 4000
Tel +1 800 538 0832
Fax +1 201 462 4005
tebfbo@jetaviation.com
www.jetaviation.com/teterboro
Opened 1988

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Passenger and crew lounges; pilot snooze room
- Flight planning room and weather (WSI, etc.) terminals
- Executive conference rooms, business and training centers
- Wireless Internet
- On-site health/fitness spa
- 24-hour security; Fully TSA compliant
- Guarded entries to airport and ramp
- Eight heated hangars totaling 22,761.24 sq m (245,000 sq ft)
- ISO 14001/OHSAS 18001 certified
- DASSP approved

Services
- Domestic and international handling
- Complete line service
- Aircraft exterior and interior cleaning
- De-icing (Types I and IV)
- Nightly hangarage
- Large Aircraft and Cargo Capabilities up to a Boeing 747
- Passenger and crew lounges with TV, showers, snacks and refreshments; pilot quiet room
- Flight planning room and weather (WSI, etc.) terminals
- Two executive conference rooms
- Wireless Internet
- Fully TSA compliant
- Four heated hangars totaling 7,432.24 sq m (80,000 sq ft)

Passenger and Crew Services
- Passenger and crew transportation, crew cars
- U.S. customs available
- Aircraft and helicopter charter support service on-site
- Hotel coordination service
- Concierge services
- Rental cars on premises: National and Enterprise; other rental agencies upon request
- Catering coordination
- International newspaper printer (more than 400 titles available)

Credit
Phillips 66 Aviation Corporate Card, AVCARD, Multi Service, Air Routing, Colt, UVair, MasterCard, WSA, American Express

Jet Aviation Washington/Dulles
23411 Autopilot Drive
Dulles, VA 20166
USA
Tel +1 703 661 0150
Tel +1 800 926 0150
Fax +1 703 661 0152
iadfbo@jetaviation.com
www.jetaviation.com/dulles
Opened 2017

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Passenger and crew lounges with TV, showers, snacks and refreshments; pilot quiet room
- Flight planning room and weather (WSI, etc.) terminals
- Two executive conference rooms
- Wireless Internet
- Fully TSA compliant
- Four heated hangars totaling 7,432.24 sq m (80,000 sq ft)

Passenger and Crew Services
- Passenger and crew transportation, crew cars
- U.S. customs on-site
- Aircraft and helicopter charter support service upon request
- Hotel coordination service
- Concierge services
- Go Rentals cars on premises; Hertz and Enterprise/ National available
- Catering coordination
- Domestic and international newspapers
- Multilingual staff

Credit
Phillips 66, AVCARD, VISA, MasterCard, American Express, Multi Service Card, World Fuel, UVair, Rockwell Collins, Colt
Jet Aviation Amsterdam
Thermiekstraat 14
1117 BC Schiphol-East
The Netherlands
Tel +31 20 226 0150
Fax +31 20 226 0159
amsfbo@jetaviation.com
www.jetaviation.com/amsterdam

Opened 2018

Hours of operation
- Monday – Sunday: 06:00 – 23:00 hours

Facilities
- 2 executive lounges
- 2 crew lounges
- Crew workstation
- Wireless Internet
- Weather and flight planning facilities

Services
- Domestic and international handling
- Aircraft refueling – Jet-A1
- Dedicated de-icing service

Passenger and Crew Services
- Executive and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Limousine, taxi and rental cars on request
- Catering coordination
- Laundry coordination
- Newspaper printer (over 2,200 titles available)

Credit
American Express, MasterCard, VISA, AVCARD, Multi Service Card, BP, UVAir, WFS

Jet Aviation Berlin Schönefeld
GAT, Georg-Wulf-Strasse 3
DE-12529 Schönefeld, Berlin-Airport
Germany
Tel +49 30 6091 58820
Fax +49 30 6091 58821
berfbo@jetaviation.com
www.jetaviation.com/berlin

Opened 2013

Hours of operation
- Berlin Schönefeld: 24 hours

Facilities
- Executive lounge
- Crew lounge
- Weather and flight planning facilities

Services
- Domestic and international handling
- Slot and PPR arrangement
- Complete line service
- Aircraft refueling – Jet A-1

Passenger and Crew Services
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination
- Courtesy Car

Credit
American Express, MasterCard, VISA, BP Sterling Card, Esso, Exxon, Multi Service Card, Shell, World Fuel
Jet Aviation Berlin Tegel
Building Z3, Office 235-103d
DE-13405 Tegel, Berlin-Airport
Germany
Tel +49 30 6091 58820
Fax +49 30 6091 58821
berfbo@jetaviation.com
www.jetaviation.com/berlin

Opened 2013

Airport Frequencies
Tower 124.525
Ground 121.750
FBO Freq 131.405

Passenger and Crew Services
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination
- Courtesy Car

Credit
American Express, MasterCard, VISA, BP Sterling Card, Esso, Exxon, Multi Service Card, Shell, World Fuel

Hours of operation
- Berlin Tegel: Monday – Sunday: 06:00 – 23:00 hours

Facilities
- Executive lounge
- Crew lounge
- Weather and flight planning facilities

Services
- Domestic and international handling
- Slot and PPR arrangement
- Complete line service
- Aircraft refueling – Jet A-1

Jet Aviation Dubai DWC
Dubai South VIP terminal
AE-Dubai
United Arab Emirates
Tel +971 4 804 8000
Tel +971 5 6174 3146
dwcfbo@jetaviation.com
www.jetaviation.com/dubai/dwc/fbo

Opened 2017

Airport Frequencies
Tower 118.625
Ground 118.625
Approach 121.025
Departure 121.025
FBO Freq 129.775

Passenger and Crew Services
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination

Credit
MasterCard, VISA, Multi Service

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Executive lounges and conference rooms
- Crew lounges
- Prayer room
- Weather and flight planning facilities
- Wireless Internet
- Duty-free shop

Services
- Domestic and international handling
- Complete line service
- Aircraft exterior and interior cleaning
- Coordination of aircraft refueling – Jet A-1
- Base and line maintenance
- Interior refurbishment
- AOG services
Jet Aviation Dubai DXB
Dubai International Airport
P.O. Box 84933
AE-Dubai
United Arab Emirates
Tel +971 4 207 3411
Fax +971 4 299 0701
dxb/fbo@jetaviation.com
www.jetaviation.com/dubai/dxb/fbo

Opened 2005

**Airport Frequencies**
- Tower: 118.75
- Ground: 118.35/118.85
- Approach: 124.9
- ATIS: 131.7
- Departure: 124.45
- SITA: DXB/SAXH
- FBO Freq: 122.725

**IATA:** DXB  
**ICAO:** OMDB

**Passenger and Crew Services**
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination

**Credit**
- MasterCard, VISA, Multi Service

**Hours of operation**
- Monday – Sunday: 24 hours

**Facilities**
- Executive lounges and conference rooms
- Crew lounges and snooze room
- Prayer room
- Weather and flight planning facilities
- Wireless Internet
- Duty-free shop

**Services**
- Domestic and international handling
- Complete line service
- Aircraft exterior and interior cleaning
- Coordination of aircraft refueling – Jet A-1
- Base and line maintenance
- Interior refurbishment
- AOG services

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Jet Aviation Dusseldorf
Jet Aviation Executive Terminal
Flughafenstrasse 60
DE-40474 Dusseldorf
Germany
Tel +49 211 421 7062
Fax +49 211 421 7063
dus/fbo@jetaviation.com
www.jetaviation.com/dusseldorf

Opened 2006

**Hours of operation**
- Monday – Sunday: 06:00 – 23:00 hours

**Airport Frequencies**
- Tower: 118.30
- Ground: 121.90
- Approach: 128.55
- ATIS: 123.77
- Departure: 128.55
- FBO Freq: 131.405

**IATA:** DUS  
**ICAO:** EDDL

**Passenger and Crew Services**
- Executive and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Limousine, rental cars, taxi on request
- Catering coordination
- Courtesy Car

**Credit**
- American Express, MasterCard, VISA, BP Sterling Card, Esso, Exxon, Multi Service Card, Shell, World Fuel Service

**Services**
- Domestic and international handling
- Ground support services
- Aircraft exterior and interior cleaning
- De-icing coordination
- Aircraft refueling – Jet A-1 / Avgas 100LL
- Hangarage
Jet Aviation Geneva
18, Chemin des Papillons
P.O. Box 456
CH-1215 Geneva-Cointrin
Switzerland
Tel +41 58 158 1811
Fax +41 58 158 1815
gva@jetaviation.com
www.jetaviation.com/geneva/fbo

Opened 1969

Hours of operation
- Monday – Sunday: 06:00 – 22:00 hours
(outside hours on request)

Facilities
- Three customer executive lounges, one fully equipped conference room and one meeting room
- Crew lounge and snooze room
- Passenger and crew shower facilities
- Weather and flight planning facilities
- Wireless Internet

Services
- Domestic and international handling
- Complete line service – Push Back, Stairs, Belt, GPU, etc.
- Aircraft exterior and interior cleaning
- De-icing coordination
- Aircraft refueling – Jet A-1 / Avgas 100LL

- Base and line maintenance
- Interior refurbishment
- AOG services
- Private hangar and tarmac parking
- Large aircraft capabilities up to Boeing 747

Passenger and Crew Services
- Executive and crew transportation
- Hotel coordination service
- Immigration and customs on premises – on call
- Rental cars on request
- Catering coordination

Credit
American Express, MasterCard, VISA, Air Routing, Multi Service Card

Jet Aviation Jeddah
King Abdulaziz International Airport
Private Aviation Terminal
P.O. Box 40055
SA-Jeddah 21499
Kingdom of Saudi Arabia
Tel +966 12 272 4555
Fax +966 12 272 4561
jed@jetaviation.com
www.jetaviation.com/jeddah

Opened 1979

Hours of operation
- Sunday – Saturday: 24 hours

Facilities
- Executive lounge
- Crew lounge and snooze room
- Weather and flight planning facilities
- Prayer area
- Wireless Internet

Services
- Domestic and international handling
- Line maintenance services and labor assistance
- Aircraft exterior and interior cleaning
- Aircraft refueling coordination – Jet A-1
- AOG Services: 24 hours

Passenger and Crew Services
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises – on call
- Rental cars on request
- Catering coordination

Credit
MasterCard, VISA, American Express, AVCARD, Multi Service
**Jet Aviation Medina**

Prince Mohammad Bin Abdulaziz International Airport

Kingdom of Saudi Arabia

Tel +966 50 016 9446 (Mobile)

medfbo@jetaviation.com

www.jetaviation.com/medina

*Opened 2012*

**Airport Frequencies**

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<thead>
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<th>Tower</th>
<th>Ground</th>
<th>Approach</th>
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</thead>
<tbody>
<tr>
<td>118.3</td>
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<td>125.1</td>
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</tbody>
</table>

**IATA:** MED  
**ICAO:** OEMA

**Passenger and Crew Services**

- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises – on call
- Rental cars on request
- Catering coordination

**Credit**

MasterCard, VISA, American Express, AVCARD, Multi Service

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**Jet Aviation Munich**

Allgemeine Luftfahrt 1

DE-85356 Munich-Airport

Germany

Tel +49 89 9759 7440

Fax +49 89 9759 7446

mucfbo@jetaviation.com

www.jetaviation.com/munich

*Opened 2014*

**Airport Frequencies**

<table>
<thead>
<tr>
<th>Tower</th>
<th>Ground</th>
<th>Delivery</th>
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<tbody>
<tr>
<td>118.700 / 355.550</td>
<td>121.975</td>
<td>121.725</td>
</tr>
</tbody>
</table>

**IATA:** MUC  
**ICAO:** EDDM

**Passenger and Crew Services**

- Executive and crew transportation
- Hotel coordination service
- Immigration and customs on premises
- Limousine service and rental cars on request
- Catering coordination
- Maintenance coordination

**Credit**

American Express, MasterCard, VISA, AVCARD, BP, Esso, Multi Service Card, Shell, UVair, World Fuel Services

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**Hours of operation**

- Medina: Sunday – Saturday: 24 hours
- Munich: Monday – Sunday: 06:00 – 22:00 hours

**Facilities**

- Executive lounge and conference area
- Crew lounge with snooze area
- Showers
- Flight planning facilities
- Wireless Internet

**Services**

- Domestic and international handling
- De-icing and aircraft refueling
- Ground support services

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**Airport Frequencies**

<table>
<thead>
<tr>
<th>Approach</th>
</tr>
</thead>
<tbody>
<tr>
<td>125.1</td>
</tr>
</tbody>
</table>

**IATA:** OEJ  
**ICAO:** OEJ

**Passenger and Crew Services**

- Executive lounge and conference area
- Crew lounge with snooze area
- Showers
- Flight planning facilities
- Catering coordination

**Credit**

MasterCard, VISA, American Express, AVCARD, Multi Service
Jet Aviation Riyadh
King Khalid International Airport
Private Aviation Terminal
P. O. Box 12516
SA-Riyadh 11483
Kingdom of Saudi Arabia
Tel +966 11 221 4200
Tel +966 11 221 4202
Fax +966 11 220 1927
ruhfbo@jetaviation.com
www.jetaviation.com/riyadh

Opened 1981

Airport Frequencies
| IATA: RUH |
| ICAO: OERK |

Hours of operation
- Sunday – Saturday: 24 hours

Facilities
- Executive lounge
- Crew lounge with snooze area
- Weather and flight planning facilities
- Prayer area
- Cafeteria
- Wireless Internet

Services
- Domestic and international handling
- Aircraft exterior and interior cleaning
- Aircraft refueling coordination – Jet A-1

Passenger and Crew Services
- Passenger and crew transportation
- Hotel coordination service
- Immigration and customs on premises, available 24 hours
- Rental cars on request
- Catering coordination
- Local newspaper

Credit
MasterCard, VISA, American Express, AVCARD, Multi Service

Jet Aviation Rotterdam
Fornebuveen 19
3045 AV Rotterdam
The Netherlands
Tel +31 10 298 49 49
rtmfbo@jetaviation.com
www.jetaviation.com/rotterdam

Opened 1997

Airport VHF
| IATA: RTM |
| ICAO: EHRD |

Hours of operation
- 24/7 PPR
- Monday – Friday: 06:00 – 23:00 hours
- Saturday – Sunday: 06:00 – 22:00 hours
- Outside hours: PPR available

Facilities
- 2 passenger lounges
- 2 crew rooms
- Conference room
- Weather and flight planning facilities
- Wireless Internet
- Crew workstation

Services
- Domestic and international handling
- Aircraft refueling – Jet A-1
- Avgas 100LL self service station (BP)

Credit
American Express, MasterCard, VISA, AVCARD, Multi Service Card, BP, UVair, WFS
Jet Aviation Vienna  
Hangar 7  
A-1300 Vienna Airport  
Austria  
Tel +43 1 7007 35609  
vip.vie@jetaviation.at  
www.jetaviation.com/vienna/fbo  
Opened 2014

Hours of operation  
- Monday – Sunday: 07:00 – 22:00 hours  
(24 hours upon request)

Facilities
- Passenger and VIP lounge  
- Crew Lounge  
- Weather and flight planning facilities  
- Restaurant  
- Wireless Internet

Services
- Slot arrangement  
- Domestic and international handling  
- De-icing coordination  
- Aircraft cleaning coordination  
- Aircraft refueling coordination  
- Base and line maintenance  
- AOG services

Passenger and Crew Services
- Passenger and crew transportation  
- Customs and immigration assistance  
- Hotel, restaurant and conference room coordination  
- Limousine, taxi and rental cars coordination  
- VIP catering coordination

Credit
American Express, MasterCard, VISA, Air Routing, Multi Service Card

Jet Aviation Yanbu  
Prince Abdulmohsen Bin Abdulaziz Airport  
Yanbu  
Kingdom of Saudi Arabia  
Tel +966 59 562 3546  
Bravo +966 51 529 9884  
ynbfbo@jetaviation.com  
www.jetaviation.com/yanbu  
Opened 2018

Airport Frequencies
- Ground 121.9  
- ATIS 127.450  
- FBO Freq 123.000

IATA: YNB  
ICAO: OEYN

Yanbu | Saudi Arabia

FBO

Hours of operation  
- Sunday – Saturday: 24 hours

Facilities
- FBO office in the main terminal in PMAA  
- Executive lounge

Services
- Domestic and international handling  
- Aircraft fueling coordination  
- Baggage handling  
- Immigration and customs on premises – on call  
- Passenger and crew transportation  
- Rental car on request

Passenger and Crew Services
- Hotel coordination service  
- Immigration and customs on premises – on call  
- Passenger and crew transportation  
- Rental car on request

Credit
American Express, MasterCard, VISA, Air Routing, Multi Service Card

Jet Aviation Yanbu  
Prince Abdulmohsen Bin Abdulaziz Airport  
Yanbu  
Kingdom of Saudi Arabia  
Tel +966 59 562 3546  
Bravo +966 51 529 9884  
ynbfbo@jetaviation.com  
www.jetaviation.com/yanbu  
Opened 2018

Airport Frequencies
- Ground 121.9  
- ATIS 127.450  
- FBO Freq 123.000

IATA: YNB  
ICAO: OEYN
### Zurich | Switzerland

**Jet Aviation Zurich**  
General Aviation Center  
Bimenzellenstrasse  
CH-8302 Kloten  
Switzerland  
Tel +41 58 158 8466  
Fax +41 58 158 8475  
zrhfbo@jetaviation.com  
www.jetaviation.com/zurich  

**Opened 1969**

<table>
<thead>
<tr>
<th><strong>Hours of operation</strong></th>
</tr>
</thead>
</table>
| Monday – Sunday: 06:00 – 22:00 hours (outside hours on request)  
|  
| **Facilities** |  
| Executive lounge and conference rooms  
| Shuttle to/from main terminal  
| Crew lounge, snooze rooms and shower room  
| Weather and flight planning facilities  
| Wireless Internet  
| Business center for crews  
|  
| **Services** |  
| Domestic and international handling  
| Ground support services and equipment (s.a pushback, GPU, toilet and water services)  
| De-icing coordination  
| Aircraft refueling – Jet A-1 / Avgas 100LL  
| Aircraft interior and exterior cleaning  
| Slot arrangement  
|  
| **Passenger and Crew Services** |  
| Executive and crew transportation  
| Valet parking  
| Hotel coordination service  
| Immigration and customs on premises  
| Limousine service and rental car coordination  
| Catering coordination  
| Newspaper printer (over 2,200 titles available)  
|  
| **Credit** |  
| American Express, MasterCard, VISA, Maestro card, Diners, UVair, World Fuel Services, AVCARD and major fuel cards.  
| Kindly contact us should you have queries regarding the acceptance of any other card not listed above  
|  
| **Airport Frequencies** |  
| Tower  | 118.10  
| Ground  | 121.90  
| Approach  | 118.00  
| ATIS ARR  | 128.525  
| ATIS DEP  | 129.00  
| Departure  | 129.95  
| FBO Freq  | 130.455  
| De-Icing  | 121.810  
|  
| **IATA:** ZRH  
| **ICAO:** LSZH  

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### Brisbane | Australia

**Jet Aviation Brisbane**  
5-7 Boronia Road  
Brisbane Airport  
QLD 4009  
Australia  
Tel +61 7 3270 2080  
Fax +61 7 3860 4294  
bnefbo@jetaviation.com  
www.jetaviation.com/brisbane  

**Opened 2006**

| **Hours of operation** |  
| Monday – Sunday: 24 hours  
|  
| **Facilities** |  
| Crew and passenger bathroom with shower  
| Conference room  
| VIP lounge  
| Crew rest room  
| Wireless Internet  
|  
| **Services** |  
| Slots / permit approvals  
| Ramp and hangar parking  
| Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling  
| Fuel arrangements  
| Catering arrangements  
| Visa requirements  
| Trip planning and scheduling to any port in the region  
|  
| **Credit** |  
| American Express, MasterCard, VISA, AVCARD  
|  
| **Airport Frequencies** |  
| Tower  | 120.5  
| Ground  | 121.7  
| FBO Freq  | 135.95  
|  
| **IATA:** BNE  
| **ICAO:** YBBN  

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Jet Aviation Brisbane Jet Base
6 Casuarina Street
Brisbane Airport
QLD 4007
Australia
Tel +61 7 3270 2080
Fax +61 7 3860 4294
bnefbo@jetaviation.com
www.jetaviation.com/brisbane-jetbase

Opened 2017

Hours of operation
• Monday – Sunday: 24 hours

Facilities
• Crew and passenger bathroom with shower
• Conference room
• VIP lounge
• Crew rest room
• Wireless Internet

Services
• Slots / permit approvals
• Ramp and hangar parking
• Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling
• Fuel arrangements
• Catering arrangements
• Visa requirements
• Trip planning and scheduling to any port in the region

Passenger and Crew Services
• Security requirements
• Cleaning services
• Line maintenance

Credit
American Express, MasterCard, VISA, AVCARD

Jet Aviation Cairns
Hangar 149
Tom McDonald Drive Cairns
International Airport
QLD 4870
Australia
Tel +61 7 4030 1859
Fax +61 7 4030 1845
cnsfbo@jetaviation.com
www.jetaviation.com/cairns

Opened 2006

Hours of operation
• Monday – Sunday: 24 hours

Facilities
• Conference room
• VIP lounge
• Crew rest room
• Wireless Internet

Services
• Slots / permit approvals
• Ramp and hangar parking
• Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling
• Fuel arrangements
• Catering arrangements
• Visa requirements
• Trip planning and scheduling to any port in the region

Security requirements
• Cleaning services
• Line maintenance

Passenger and Crew Services
• VIP passenger lounge and facilities including refreshments, Wireless Internet access and newspapers
• On-site customs/immigration and quarantine clearances
• Hotel arrangements
• Ground transportation for passengers and crew
• Crew room and facilities including lounge, computer and printer, Wireless Internet access and pay TV
• Concierge services

Credit
American Express, MasterCard, VISA, AVCARD
Perth | Australia

Jet Aviation Perth
145 Fauntleroy Avenue
Perth Airport
WA 6105
Australia
Tel +61 8 9475 7700
Fax +61 2 9708 8755
perfbo@jetaviation.com
www.jetaviation.com/perth

- Security requirements
- Cleaning services

Passenger and Crew Services
- VIP passenger lounge and facilities including refreshments, Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access and pay TV
- Concierge services

Credit
American Express, MasterCard, VISA, AVCARD

Opened 2008

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Conference room
- VIP lounge
- Crew rest room
- Wireless Internet

Services
- Slots / permit approvals
- Ramp and hangar parking
- Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling
- Fuel arrangements
- Catering arrangements
- Visa requirements
- Trip planning and scheduling to any port in the region

Airport Frequencies
Tower 120.5
Ground 121.7
FBO Freq 135.95

IATA: PER
ICAO: YPPH

Darwin | Australia

Jet Aviation Darwin
40 Henry Wrigley Drive
Darwin International Airport
NT 0820
Australia
Tel +61 466 206 706
drwfbo@jetaviation.com
www.jetaviation.com/darwin

- Security requirements
- Cleaning services

Passenger and Crew Services
- VIP passenger lounge and facilities including refreshments, Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access and pay TV
- Concierge services

Credit
American Express, MasterCard, VISA, AVCARD

Opened 2018

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Conference room
- VIP lounge
- Crew rest room
- Wireless Internet

Services
- Slots / permit approvals
- Ramp and hangar parking
- Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling
- Fuel arrangements
- Catering arrangements
- Visa requirements
- Trip planning and scheduling to any port in the region

Airport Frequencies
Tower 133.1
Ground 121.8
FBO Freq 135.95

IATA: DRW
ICAO: YPDN

IATA: DRW
ICAO: YPDN

Darwin | Australia

Jet Aviation Darwin
40 Henry Wrigley Drive
Darwin International Airport
NT 0820
Australia
Tel +61 466 206 706
drwfbo@jetaviation.com
www.jetaviation.com/darwin

- Security requirements
- Cleaning services

Passenger and Crew Services
- VIP passenger lounge and facilities including refreshments, Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access and pay TV
- Concierge services

Credit
American Express, MasterCard, VISA, AVCARD

Opened 2018

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Conference room
- VIP lounge
- Crew rest room
- Wireless Internet

Services
- Slots / permit approvals
- Ramp and hangar parking
- Ramp services including lavatory and potable water, Ground Power Unit (GPU), baggage handling
- Fuel arrangements
- Catering arrangements
- Visa requirements
- Trip planning and scheduling to any port in the region

Airport Frequencies
Tower 133.1
Ground 121.8
FBO Freq 135.95

IATA: DRW
ICAO: YPDN

IATA: DRW
ICAO: YPDN
Shanghai Hawker Pacific
No. 99 Yingbin Road
Hongqiao International Airport
Shanghai
China 200335
Tel +86 21 2234 1800
Fax +86 21 2234 1700
fbo@fboshanghai.com

Opened 2010

**Hours of operation**
- Monday – Sunday: 24 hours

**Facilities**
- Crew and passenger bathroom
- VIP lounge
- Crew rest room
- Wireless Internet

**Services**
- Slots / permit approvals
- Ramp parking
- Ramp services including lavatory and potable water
- Ground Power Unit (GPU), baggage handling
- Fuel arrangements
- Catering arrangements
- Visa requirements
- Trip planning and scheduling to any port in the region

**Passenger and Crew Services**
- VIP passenger lounge and facilities including refreshments, Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access
- Concierge services

**Credit**
Payment arrangements to be made in advance

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Shanghai Hawker Pacific
No. 99 Yingbin Road
Hongqiao International Airport
Shanghai
China 200335
Tel +86 21 2234 1800
Fax +86 21 2234 1700
fbo@fboshanghai.com

**Airport Frequencies**
- Tower 1: 118.8
- Tower 2: 118.4
- Tower 3: 124.35
- Tower 4: 118.575
- Ground 1: 121.7
- Ground 2: 121.8
- Ground 3: 121.875
- Ground 4: 121.625

**IATA: PVG**
**ICAO: ZSPD**

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Shanghai Hawker Pacific
No. 99 Yingbin Road
Hongqiao International Airport
Shanghai
China 200335
Tel +86 21 2234 1800
Fax +86 21 2234 1700
fbo@fboshanghai.com

Opened 2010

**Hours of operation**
- Monday – Sunday: 24 hours

**Facilities**
- Crew and passenger bathroom
- VIP lounge
- Crew rest room
- Wireless Internet

**Services**
- Slots / permit approvals
- Ramp parking
- Ramp services including lavatory and potable water
- Ground Power Unit (GPU), baggage handling
- Fuel arrangements
- Catering arrangements
- Visa requirements
- Trip planning and scheduling to any port in the region

**Security requirements**
- Cleaning services
- Line maintenance
- Accept AVCARD and Air Card

**Passenger and Crew Services**
- VIP passenger lounge and facilities including refreshments, Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access and pay TV
- Concierge services

**Credit**
American Express, MasterCard, VISA, AVCARD
Jet Aviation Singapore
1075 West Camp Road
Seletar Airport
SG-Singapore 797800 ISO 799799
Singapore
Tel +65 9118 8365
Fax +65 6481 9410
sinfbo@jetaviation.com
www.jetaviation.com/singapore/fbo

Opened 1996

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Passenger and crew lounges
- Executive conference rooms, business and training centers
- Wireless internet
- Shower facilities
- Hangarage and tarmac parking

Services
- Domestic and international handling
- Complete line service
- Aircraft grooming (exterior and interior)
- Airside interior cleaning
- Aircraft refueling coordination – Jet A-1 / Avgas 100LL
- Permit coordination (local)
- Long-term aircraft parking or hangarage
- Office space

- Base and line maintenance
- Interior refurbishment
- AOG services

Passenger and Crew Services
- Executive and crew transportation
- Hotel coordination service
- Catering coordination
- Laundry

Changi International Airport
Jet Aviation also offers FBO Services on request at Changi International Airport

Credit
American Express, MasterCard, VISA, AVCARD

Jet Aviation Singapore
1075 West Camp Road
Seletar Airport
SG-Singapore 797800 ISO 799799
Singapore
Tel +65 9118 8365
Fax +65 6481 9410
sinfbo@jetaviation.com
www.jetaviation.com/singapore/fbo

Opened 1996

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Passenger and crew bathroom with shower
- Executive conference rooms, business and training centers
- Wireless internet
- Shower facilities
- Hangarage and tarmac parking

Services
- Domestic and international handling
- Complete line service
- Aircraft grooming (exterior and interior)
- Airside interior cleaning
- Aircraft refueling coordination – Jet A-1 / Avgas 100LL
- Permit coordination (local)
- Long-term aircraft parking or hangarage
- Office space

- Trip planning and scheduling to any port in the region
- Security requirements
- Cleaning services
- Line maintenance

Passenger and Crew Services
- VIP passenger lounge and facilities including refreshments, wireless Internet access and newspapers
- On-site customs/immigration and quarantine clearances
- Hotel arrangements
- Ground transportation for passengers and crew
- Crew room and facilities including lounge, computer and printer, Internet access and pay TV
- Concierge services

Credit
American Express, MasterCard, VISA, AVCARD
**Kurz Aviation Service**

**Cologne**
Business Aviation Center Cologne
General Aviation Terminal
Heinrich-Steinmann-Strasse 2
DE-51147 Cologne
Germany
Tel +49 22 0395 9990
ops@bac-cologne.com
www.bac-cologne.com

- **Hours of operation**
  - Monday – Sunday: 24 hours
- **Facilities**
  - Domestic and international handling
  - Slot and PPR arrangement
  - Complete line service

- **Services**
  - Aircraft refueling – Jet A-1
  - Passenger transportation
  - Hotel coordination service
  - Immigration and customs on premises

**Egelsbach**
Business Aviation Center Frankfurt
General Aviation Terminal
Frankfurt Airport, Building 514
DE-60547 Frankfurt
Germany
Tel +49 69 6902 9535
ops@bac-frankfurt.com
www.kurz-aviation-service.com

- **Hours of operation**
  - Monday – Sunday: 07:00-21:00
- **Facilities**
  - Domestic and international handling
  - Slot and PPR arrangement
  - Complete line service

- **Services**
  - Aircraft refueling – Jet A-1
  - Passenger transportation
  - Hotel coordination service
  - Immigration and customs on premises
  - Rental cars on request
  - Catering coordination

**Frankfurt**
Business Aviation Center Frankfurt
General Aviation Terminal
Frankfurt Airport, Building 514
DE-60547 Frankfurt
Germany
Tel +49 69 6902 9535
ops@bac-frankfurt.com
www.bac-frankfurt.com

- **Hours of operation**
  - Monday – Sunday: 24 hours
- **Facilities**
  - Domestic and international handling
  - Slot and PPR arrangement
  - Complete line service

- **Services**
  - Aircraft refueling – Jet A-1
  - GAT Lounge (60m²)
  - Passenger transportation
  - Hotel coordination service
  - Immigration and customs on premises
  - Rental cars on request
  - Catering coordination

**Partner FBOs**

**Kurz Aviation Service**
Sheltair Aviation Services
Kurz Aviation Service

Stuttgart
Business Aviation Center Stuttgart
General Aviation Terminal
GAT Airport Stuttgart
DE-70629 Stuttgart
Germany
Tel +49 71 1948 3482
operation@kurz-aviation-service.com
www.kurz-aviation-service.com

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Domestic and international handling
- Slot and PPR arrangement
- Complete line service

Services
- Aircraft refueling – Jet A-1
- Passenger transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination

Sheltair Aviation Services

Daytona Beach
563 Pearl Harbor Dr.
Daytona Beach, FL 32114
USA
Tel +1 386 255 0471
info-dab@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday 05:30-22:00 hours
(24 hours upon request)

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar /Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs upon request
- Hertz rental cars on premise
- Crew Cars
- Wi-Fi Internet
- Gateway FBO to the Bahamas
- Aircraft interior and exterior cleaning

Fort Lauderdale International
1100 Lee Wagener Boulevard
Fort Lauderdale, FL 33315
USA
Tel +1 954 359 3200
info-fll@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Fitness Center
- Shower Room
- Hangar /Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on site
- Crew Cars
- Wi-Fi Internet
- Hertz rental cars on premise
- Gateway FBO to the Bahamas and Cuba
- Duty free Shop

Jacksonville
14600 Whirlwind Avenue
Jacksonville, FL 32218
USA
Tel +1 904 741-0904
info-jax@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 05:00-23:00 hours
(24 hours upon request)

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Fitness Center
- Shower Room
- Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airpot
- Crew Cars
- Wi-Fi Internet
- Hertz rental cars on premise
- Gateway FBO to the Bahamas
- Aircraft interior and exterior cleaning

Kurz Aviation Service

Stuttgart
Business Aviation Center Stuttgart
General Aviation Terminal
GAT Airport Stuttgart
DE-70629 Stuttgart
Germany
Tel +49 71 1948 3482
operation@kurz-aviation-service.com
www.kurz-aviation-service.com

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Domestic and international handling
- Slot and PPR arrangement
- Complete line service

Services
- Aircraft refueling – Jet A-1
- Passenger transportation
- Hotel coordination service
- Immigration and customs on premises
- Rental cars on request
- Catering coordination

Sheltair Aviation Services

Daytona Beach
563 Pearl Harbor Dr.
Daytona Beach, FL 32114
USA
Tel +1 386 255 0471
info-dab@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday 05:30-22:00 hours
(24 hours upon request)

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar /Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs upon request
- Hertz rental cars on premise
- Crew Cars
- Wi-Fi Internet
- Gateway FBO to the Bahamas
- Aircraft interior and exterior cleaning

Fort Lauderdale International
1100 Lee Wagener Boulevard
Fort Lauderdale, FL 33315
USA
Tel +1 954 359 3200
info-fll@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 24 hours

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Fitness Center
- Shower Room
- Hangar /Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on site
- Crew Cars
- Wi-Fi Internet
- Hertz rental cars on premise
- Gateway FBO to the Bahamas and Cuba
- Duty free Shop

Jacksonville
14600 Whirlwind Avenue
Jacksonville, FL 32218
USA
Tel +1 904 741-0904
info-jax@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 05:00-23:00 hours
(24 hours upon request)

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Fitness Center
- Shower Room
- Office Leasing

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport
- Crew Cars
- Wi-Fi Internet
- Hertz rental cars on premise
- Gateway FBO to the Bahamas
- Aircraft interior and exterior cleaning
Sheltair Aviation Services

John F. Kennedy
General Aviation Terminal, Building 145
Jamaica, NY 11430
USA
Tel +1 347 566 6620
info-jfk@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 24 hours

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- GA and Commercial Ground Handling
- De-icing Services
- U.S. Customs Clearance on site with prior notification
- Wi-Fi Internet
- Hertz Rental Cars
- Aircraft interior cleaning
- Duty free delivered plane side upon request
- Courtesy Shuttle Service

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:59 hours

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- GA and Commercial Ground Handling
- De-icing Services
- U.S. Customs on airport
- DCA Gateway City Location
- Wi-Fi Internet
- Hertz rental cars
- Aircraft interior cleaning
- Courtesy Shuttles

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Restaurant on site

Hours of operation
- Monday – Sunday: 06:00-23:30 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- GA and Commercial Ground Handling
- De-icing Services
- U.S. Customs on airport
- Office/Hangar Leasing

Facilities
- Passenger Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- GA and Commercial Ground Handling
- De-icing Services
- U.S. Customs on airport
- Office/Hangar Leasing

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Sheltair Aviation Services

Long Island MacArthur Airport
50 Arrival Avenue
Ronkonkoma, NY 11779
USA
Tel +1 631 588 0303
info-isp@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 06:30-22:30 hours
(24 hours upon request)

Services
- Property available for Hangar development
- Crew Cars
- Wi-Fi Internet
- Hertz rental cars on premise
- Aircraft interior and exterior cleaning
- U.S. Customs on airport
- De-icing Services

Facilities
- Passenger Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- GA and Commercial Ground Handling
- De-icing Services
- U.S. Customs at main terminal
- notification required
- Wi-Fi Internet
- Hertz rental cars on premise

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport-notification required
- Wi-Fi Internet
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport-notification required
- Wi-Fi Internet
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport-notification required
- Wi-Fi Internet
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport-notification required
- Wi-Fi Internet
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Domestic and International Handling
- Aircraft refueling – Jet A/Avgas
- Passenger and Crew Services
- U.S. Customs on airport-notification required
- Wi-Fi Internet
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing

Sheltair Aviation Services

Orlando Executive
321 North Crystal Lake Drive
Orlando, FL 32803
USA
Tel +1 407 896 2799
info-orl@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 24 hours

Services
- Property available for Hangar development
- Wi-Fi Internet
- Hertz rental cars on premise
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing

Republik Airport
1100 New Highway
Farmingdale, NY 11735
USA
Tel +1 631 843-9488
info-frg@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 24 hours

Services
- Property available for Hangar development
- Wi-Fi Internet
- Hertz rental cars on premise
- Aircraft interior and exterior cleaning
- DCA Gateway City Location
- Duty free delivered plane side upon request

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing

St. Petersburg – Clearwater
15875 Fairchild Drive
Clearwater, FL 33762
USA
Tel +1 727 530 3453
info-pie@sheltairaviation.com
www.sheltairaviation.com

Hours of operation
- Monday – Sunday: 06:00-23:00 hours
(24 hours upon request)

Services
- Property available for Hangar development
- Wi-Fi Internet
- Hertz rental cars on premise
- Aircraft interior and exterior cleaning

Facilities
- Executive Lounge
- Conference Room
- Crew Lounge
- Hangar Leasing
**Sheltair Aviation Services**

**Partner FBO**

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**Savannah**
100 Eddie Jungemann Drive
Savannah, GA 31408
USA
Tel +1 912 965 0095
info-sav@sheltairaviation.com
www.sheltairaviation.com

**Hours of operation**
- Monday – Sunday: 06:00-22:00 hours
  (24 hours upon request)

**Facilities**
- Executive Lounge
- Conference Room
- Crew Lounge
- Office/Hangar Leasing
- Wi-Fi Internet
- Hertz rental cars on premises
- Aircraft interior and exterior cleaning

**Services**
- Domestic and International Handling
- Aircraft refueling – Jet A/Aurus
- Passenger and Crew Services
- U.S. Customs clearance on site notification required

**Tampa**
4715 Jim Walter Blvd.
Tampa FL, 33607
USA
Tel +1 813 319-8000
info-tpa@sheltairaviation.com
www.sheltairaviation.com

**Hours of operation**
- Monday – Sunday: 24 hours

**Facilities**
- Executive Lounge
- Conference Room
- Crew Lounge
- Shower Room
- Office/Hangar Leasing
- Wi-Fi Internet
- Hertz rental cars on premises
- Aircraft interior and exterior cleaning

**Services**
- Domestic and International Handling
- Aircraft refueling – Jet A/Aurus
- Passenger and Crew Services
- U.S. Customs Facility Adjacent
- Crew Cars
- Wi-Fi Internet
- Commercial Ground Handling and Refueling available

**Westhampton**
Bldg 308-Frances S. Gabreski Airport
Westhampton Beach, NY 11978
USA
Tel +1 631 288 9866
info-fok@sheltairaviation.com
www.sheltairaviation.com

**Hours of operation**
- Monday – Sunday: 07:00-23:00 hours
  (24 hours upon request)

**Facilities**
- Executive Lounge
- Conference Room
- Crew Lounge
- Restaurant on Property
- De-icing Services
- Wi-Fi Internet
- Hertz rental cars on premises
- Aircraft interior cleaning
- Duty free delivered plane side upon request

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**Flight Services**

**EMEA/Asia**
- Cologne, Germany
- Dubai DXB, UAE
- Dusseldorf, Germany
- Hong Kong, SAR
- Singapore
- Valletta, Malta
- Zurich, Switzerland

**The Americas**
- Chicago, USA
- Los Angeles/Burbank, USA
- Teterboro, USA
Aircraft Management
Jet Aviation Business Jets have been providing turnkey aircraft management services to commercial and private aircraft owners and operators for over 40 years and understand the advantages our clients seek in ownership – as well as the complexities of daily flight operations they would rather avoid. Over 200 clients have benefited from our expertise and global reach. Our aircraft management customers value the simplicity of ownership our services provide as well as appreciate the savings passed on directly to them.

Our global presence represents significant buying power that generates substantial savings in insurance premiums, fueling and other operating costs. If commercial management is chosen, we are able to help you benefit from your ownership by chartering your aircraft when it would otherwise not be flying.

Flight Support Solutions
Should you wish to remain the legal operator of your aircraft, we are pleased to tailor solutions to meet your operational needs as an alternative to classic aircraft management. Through our Flight Support Solutions, you retain full operational control of your aircraft and select from our available modules only the services you require to help you lower your operating costs and increase your efficiency.

Jet Aviation Business Jets can offer the following modules to be tailored to your needs:
- Fuel purchasing through Jet Aviation fuel carnet (lower costs due to buying power)
- Dispatch Services/Flight Planning
- Aircraft and Passenger Insurance (at very competitive premiums)
- CAMO/Maintenance Coordination
- Aircraft acceptance and completions monitoring
- EU ETS
- EU Part NCC Support
- Administration Services (cost control)
- Insurance Comparison Consultancy Services

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Aircraft Management
Jet Aviation is one of the largest aircraft management, flight support and charter companies in the world, with almost 300 aircraft worldwide under our management.

A comprehensive Jet Aviation aircraft management program is an ideal solution for both individuals and organizations. Minimizing risk and the responsibilities of managing day-to-day operations of an aircraft, while capitalizing on various technological platforms, allows Jet Aviation to take a forward-thinking approach to the fundamentals of aircraft management.

Our aircraft management programs are designed to reflect your needs, preferences and budget to maximize the value of your asset and fully harness the operational flexibility of your aircraft.

In addition, Jet Aviation provides completion monitoring services and helps first-time buyers enter the market through its JetStart program. Jet Aviation has the capability to track your aircraft anywhere in the world, 24 hours a day, seven days a week. Our strategically located flight operation centers are home to teams of highly skilled and experienced aviation professionals ready to take care of all your daily aircraft operation needs.

Flight Support Solutions
Jet Aviation has designed flight support programs to act as your extended arm while you retain full control of your aircraft operations. Our flight support solutions provide aircraft owners and Part 91 flight operators around-the-clock support whenever and whenever required. You have the choice of select programs and optional services that provide support best suited to meet your specific needs and budget parameters.

Our Aircraft Scheduling, Maintenance Management, Flight Standards and Fuel Desk programs uniquely address the needs of Part 91 flight departments. Jet Aviation’s Completions Monitoring service ensures that your new aircraft is delivered on time and to your specifications. The JetStart program offers a turn-key solution consulting service for new owners of aircraft who need assistance in developing a fully operational in-house flight department before aircraft delivery.
Jet Aviation is one of the largest international providers of private jet charter services. With a modern fleet and support by a global staff available 24 hours a day, seven days a week, Jet Aviation can match the right aircraft to your charter needs. Whether it be an international flight across Europe, the Middle or Far East, or to North or South America, our Jet Aviation charter team has access to the exact aircraft you need, where and when you need it. So, whatever your destination, short or long-haul, we’ll take care of getting you there, safely, quickly and comfortably.

If you don’t fly very often, or fly to multiple destinations on demand, also called ad hoc, charter is a good solution. You’ll have all the benefits of business jet travel without the need to purchase or maintain an aircraft, enter into a long-term contract, or join a membership program. You have the freedom to pay as you travel, enabling you to maintain maximum financial and scheduling flexibility. You’ll have the freedom to choose the aircraft that best suits your trip. On demand charter is best for those who travel under 100 hours per year.

On Demand provides all of the benefits of business jet charter without the need to enter into a long-term contract, or join a membership program. You have the freedom to pay as you travel, enabling you to maintain maximum financial and scheduling flexibility. On demand charter is best for those who travel under 100 hours per year.

Block Charter agreements offer discounts in exchange for agreeing to purchase a certain number of charter hours, or blocks, to be used over a period of time. A variety of programs can be tailored to meet your needs depending on your flight requirements. Block charter is advantageous for companies and individuals with travel profiles of over 100 flight hours per year.

Prepaid — The Privileged Travel Jet Card offers the ease and speed of guaranteed private business travel. No long-term commitment required; just purchase hours in blocks of 25 as needed. One call is all it takes to book your flight.

Privileged Travel cardholder benefits:
- Guaranteed aircraft availability
- Predictable travel costs
- Occupied hour pricing
- Up to 40% savings on flight costs on qualified round trips (ask your Jet Aviation representative for details)
- No blackout dates
- Personal service — we will work with you to create a trip that matches your needs
- No capital investment, multi-year contract or residual aircraft value risk
- All flight-related fees such as handling, fuel, crew and standard catering included
Jet Professionals, as part of the Jet Aviation Flight Services Organization, is one of the world’s leading global human capital and staffing services for the business aviation community. Founded in 1983, the company has established a reputation as the respected industry leader in providing the most qualified aviation personnel available worldwide.

Jet Professionals is the only global company offering a full range of aviation staffing services for business jet operators—from the crews who fly them, to the people who maintain them. Because business aviation needs are complex and the regulations of each country are different according to the individual aviation authority, Jet Professionals pays particular attention to the varying requirements for each one to ensure they are met.

Jet Professionals specializes in:
- Full-time and temporary placement
- Technical staffing
- Career transition/outplacement
- Payrolling services
- Management & executive staffing
- Flight attendant training offered in partnership with FlightSafety

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<table>
<thead>
<tr>
<th>Country</th>
<th>Maintenance Center</th>
<th>Address</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EMEA</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Basel</strong></td>
<td>Maintenance Center</td>
<td>Flughafenstrasse P.O. Box 214 CH-4030 Basel-Airport Switzerland</td>
<td>Tel +41 58 158 4111 Fax +41 58 158 4115 <a href="mailto:jbsl@jetaviation.com">jbsl@jetaviation.com</a> <a href="http://www.jetaviation.com/basel/maintenance">www.jetaviation.com/basel/maintenance</a></td>
</tr>
<tr>
<td></td>
<td>Customer Service</td>
<td></td>
<td>Tel +41 58 158 4777</td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4115</td>
</tr>
<tr>
<td></td>
<td>MRO Sales</td>
<td></td>
<td>Tel +41 58 158 5425</td>
</tr>
<tr>
<td></td>
<td>MRO Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 1115 (Geneva Duty team)</td>
</tr>
<tr>
<td>Geneva</td>
<td>Maintenance Center</td>
<td>P.O. Box 456 CH-1215 Geneva-Cointrin Switzerland</td>
<td>Tel +41 58 158 1111 Fax +41 58 158 1115 <a href="mailto:jgva@jetaviation.com">jgva@jetaviation.com</a> <a href="http://www.jetaviation.com/geneva">www.jetaviation.com/geneva</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4848 Tel +41 7 4030 1800 <a href="mailto:mrocn@jetaviation.com">mrocn@jetaviation.com</a></td>
</tr>
<tr>
<td>Moscow/Vnukovo</td>
<td></td>
<td>Russia- 119027 Moscow Airport Vnukovo House 3 Building 1 Office 229</td>
<td>Tel +7 495 436 6035 Tel +7 963 644 8969 <a href="mailto:jvk@jetaviation.com">jvk@jetaviation.com</a> <a href="http://www.jetaviation.com/moscow">www.jetaviation.com/moscow</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +852 2215 0995 Fax +852 2215 3733 <a href="mailto:planning@jetaviation.com">planning@jetaviation.com</a> <a href="http://www.jetaviation.com/hongkong">www.jetaviation.com/hongkong</a></td>
</tr>
<tr>
<td>Shangai</td>
<td>Hawker Pacific</td>
<td>No. 99 Yingbin Road #7 Hongqiao International Airport Shanghai 200035 Republic of China</td>
<td>Tel +86 21 2234 1736 <a href="mailto:fbo@shanghai.com">fbo@shanghai.com</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4848 Tel +61 2 9708 8780</td>
</tr>
<tr>
<td><strong>Asia Pacific</strong></td>
<td></td>
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</tr>
<tr>
<td>Vienna</td>
<td>Maintenance Center</td>
<td>Hangar 7 A-1300 Vienna Airport Austria</td>
<td>Tel +43 1 7007 32587 <a href="mailto:jvie@jetaviation.at">jvie@jetaviation.at</a> <a href="http://www.jetaviation.com/vienna/maintenance">www.jetaviation.com/vienna/maintenance</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4848 Tel +43 664 822 6996 <a href="mailto:aog@jetaviation.at">aog@jetaviation.at</a></td>
</tr>
<tr>
<td>Hawker Pacific Cairns</td>
<td>Maintenance Center</td>
<td>Hangar 149 Tom McDonald Drive Cairns QLD 4870 Australia</td>
<td>Tel +61 7 4030 1800 <a href="mailto:mrocn@jetaviation.com">mrocn@jetaviation.com</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +61 7 4030 1800 <a href="mailto:mrocn@jetaviation.com">mrocn@jetaviation.com</a></td>
</tr>
<tr>
<td>Hawker Pacific Kuala Lumpur</td>
<td></td>
<td>Hangar A Jalan Raya U3/6 Bukit Jelutong Industrial Park 40150 Shah Alam, Selangor Malaysia</td>
<td>Tel +60 3 7848 1188 <a href="mailto:hpm.sales@hawkerpacific.com">hpm.sales@hawkerpacific.com</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +61 58 158 4848 Tel +61 2 9708 8780</td>
</tr>
<tr>
<td>Hawker Pacific Manilla</td>
<td>Hawker Pacific Hangar</td>
<td>Rotary Hangar Domestic Airport Compound General Aviation Area Pasay City Metro Manila 1301 Philippines</td>
<td>Tel +63 2 854 1335 <a href="mailto:ross.schirmer@hawkerpacific.com">ross.schirmer@hawkerpacific.com</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +61 58 158 4848 Tel +61 2 9708 8780</td>
</tr>
<tr>
<td><strong>Dubai DXB</strong></td>
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</tr>
<tr>
<td>Dubai</td>
<td>Maintenance Center</td>
<td>Dubai International Airport P.O. Box 84933 AE-Dubai United Arab Emirates</td>
<td>Tel +971 4 299 4464 Fax +971 4 299 4484 <a href="mailto:jdbx.planning@jetaviation.com">jdbx.planning@jetaviation.com</a> <a href="http://www.jetaviation.com/dxb/maintenance">www.jetaviation.com/dxb/maintenance</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4848 Tel +61 2 9708 8780</td>
</tr>
<tr>
<td>Hawker Pacific Sydney</td>
<td>Maintenance Center</td>
<td>Hanger 275 Rearwin Place Bankstown Airport NSW 2200 Sydney Australia</td>
<td>Tel +61 2 9708 8558 Fax +61 2 9708 8795 <a href="mailto:mrobkn@hawkerpacific.com">mrobkn@hawkerpacific.com</a></td>
</tr>
<tr>
<td></td>
<td>AOG Hotline 24/7</td>
<td></td>
<td>Tel +41 58 158 4848 Tel +61 2 9708 8780</td>
</tr>
</tbody>
</table>
## FBO Directory Contact Information

### Americas

<table>
<thead>
<tr>
<th>Airport</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nassau</td>
<td>Lynden Pindling International Airport, Nassau, Bahamas. Tel: +1 242 377 3355, Fax: +1 242 377 3470. <a href="mailto:jnass@jetaviation.com">jnass@jetaviation.com</a>. <a href="http://www.jetaviation.com/nassau">www.jetaviation.com/nassau</a>.</td>
</tr>
<tr>
<td>Teterboro</td>
<td>112 Charles A. Lindbergh Drive, Teterboro, NJ 07608. USA. Tel: +1 201 462 4000, Fax: +1 201 462 4005. <a href="mailto:tefb@jetaviation.com">tefb@jetaviation.com</a>. <a href="http://www.jetaviation.com/teterboro">www.jetaviation.com/teterboro</a>.</td>
</tr>
<tr>
<td>Palm Beach</td>
<td>1515 Perimeter Road, Palm Beach International Airport, West Palm Beach, FL 33406. USA. Tel: +1 561 233 7200, Fax: +1 561 233 7240. <a href="mailto:pbfb@jetaviation.com">pbfb@jetaviation.com</a>. <a href="http://www.jetaviation.com/palmbch">www.jetaviation.com/palmbch</a>.</td>
</tr>
<tr>
<td>Washington/Dulles</td>
<td>23411 Autopilot Drive, Dulles, VA 20166. USA. Tel: +1 703 661 0130, Fax: +1 703 661 0152. <a href="mailto:iodfb@jetaviation.com">iodfb@jetaviation.com</a>. <a href="http://www.jetaviation.com/dulles">www.jetaviation.com/dulles</a>.</td>
</tr>
<tr>
<td>St. Louis</td>
<td>6200 Archview Drive, Main Terminal, Cahokia, IL 62018. USA. Tel: +1 618 646 8263, Fax: +1 618 646 8861. <a href="mailto:cspsfb@jetaviation.com">cspsfb@jetaviation.com</a>. <a href="http://www.jetaviation.com/stlouis/fbo">www.jetaviation.com/stlouis/fbo</a>.</td>
</tr>
<tr>
<td>San Juan</td>
<td>Central Sector, 226 E Ramp, Luis Muñoz Marín International Airport, Carolina, Puerto Rico, 00983. Tel: +1 787 791 7095, Fax: +1 787 791 7099. <a href="mailto:sjfb@jetaviation.com">sjfb@jetaviation.com</a>. <a href="http://www.jetaviation.com/sanjuan">www.jetaviation.com/sanjuan</a>.</td>
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### Europe

<table>
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</thead>
<tbody>
<tr>
<td>Dubai DWC</td>
<td>Beach South VIP terminal, AE-Dubai, United Arab Emirates. Tel: +971 4 804 8000, Tel: +971 5 6174 3145. <a href="mailto:dwc@jetaviation.com">dwc@jetaviation.com</a>. <a href="http://www.jetaviation.com/dubai/dwc/fbo">www.jetaviation.com/dubai/dwc/fbo</a>.</td>
</tr>
<tr>
<td>Dubai DXB</td>
<td>Dubai International Airport, P.O. Box 84933, AE-Dubai, United Arab Emirates. Tel: +971 4 207 3411, Fax: +971 4 299 0701. <a href="mailto:dxb@jetaviation.com">dxb@jetaviation.com</a>. <a href="http://www.jetaviation.com/dubai/dxb/fbo">www.jetaviation.com/dubai/dxb/fbo</a>.</td>
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### Middle East

<table>
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<th>Airport</th>
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<tbody>
<tr>
<td>Jeddah</td>
<td>King Abdulaziz International Airport, Private Aviation Terminal, P.O. Box 40055, SA-Jeddah 21499, Kingdom of Saudi Arabia. Tel: +966 12 272 4555, Fax: +966 12 272 4561. <a href="mailto:jedfb@jetaviation.com">jedfb@jetaviation.com</a>. <a href="http://www.jetaviation.com/jeddah">www.jetaviation.com/jeddah</a>.</td>
</tr>
<tr>
<td>Riyadh</td>
<td>Jet Aviation Executive Terminal, Private Aviation Terminal, P.O. Box 12516, SA-Riyadh 11483, Kingdom of Saudi Arabia. Tel: +966 11 221 4200, Fax: +966 11 221 4202. <a href="mailto:rusf@jetaviation.com">rusf@jetaviation.com</a>. <a href="http://www.jetaviation.com/riyadh">www.jetaviation.com/riyadh</a>.</td>
</tr>
<tr>
<td>Yanbu</td>
<td>Prince Abdullahson Bin Abdulaziz Airport, Yanbu, Kingdom of Saudi Arabia. Tel: +966 59 562 3546, Fax: +966 59 562 9884. <a href="mailto:yanbf@jetaviation.com">yanbf@jetaviation.com</a>. <a href="http://www.jetaviation.com/yanbu">www.jetaviation.com/yanbu</a>.</td>
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### Asia

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<th>Airport</th>
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<tbody>
<tr>
<td>Dubai DXB</td>
<td>Dubai International Airport, P.O. Box 84933, AE-Dubai, United Arab Emirates. Tel: +971 4 207 3411, Fax: +971 4 299 0701. <a href="mailto:dxb@jetaviation.com">dxb@jetaviation.com</a>. <a href="http://www.jetaviation.com/dubai/dxb/fbo">www.jetaviation.com/dubai/dxb/fbo</a>.</td>
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</table>

### Africa

<table>
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<tr>
<th>Airport</th>
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<tbody>
<tr>
<td>Dubai DWC</td>
<td>Dubai South VIP terminal, AE-Dubai, United Arab Emirates. Tel: +971 4 804 8000, Tel: +971 5 6174 3145. <a href="mailto:dwc@jetaviation.com">dwc@jetaviation.com</a>. <a href="http://www.jetaviation.com/dubai/dwc/fbo">www.jetaviation.com/dubai/dwc/fbo</a>.</td>
</tr>
</tbody>
</table>
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www.jetaviation.com/perth

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**Charter**

**Americas**

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